



August 8, 2011

**RICK SCOTT**  
GOVERNOR

Dear Sir/Madam:

The Florida Department of Elder Affairs is the state agency responsible for the administration of support services to Florida's elders. We are conducting a survey of people who are receiving home-delivered meals and we want to know how well this service meets our clients' needs. We will be calling *some* of the people who receive these services. ***This letter is to inform you that you might be called.***

**CHARLES T. CORLEY**  
INTERIM SECRETARY

If you receive a call, you will be asked questions about the meals you receive. The survey will take about 20 to 30 minutes. We think you will find the questions interesting and easy to answer.

This survey will help us learn how to improve the services that are provided to our clients. You do not have to participate, but your input is greatly welcomed. Your answers to our questions will be confidential and we will not share your name or any other identifying information with anyone. Whether or not you participate in the survey, your services will not be affected.

If you have questions about this survey, you may reach Ms. Monica Flores at 850-414-2098 at the Florida Department of Elder Affairs. You may leave a message if she is unavailable, and someone will get back to you. Thank you for your participation.

Sincerely,

Charles T. Corley  
Interim Secretary

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