

**MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
2/19/2026
1:00 PM EDT
HELD VIRTUALLY**

COUNCIL MEMBERS			
Nicole La Roque	Present <input checked="" type="checkbox"/>	Susan Shannon-Sapp	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Lisa Dale	Regional Ombudsman Manager		Present <input checked="" type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Michelle Kincaid	Quality Control Analyst		Present <input checked="" type="checkbox"/>
GUEST NAME		ORGANIZATION	
NONE			

OPEN SESSION

- Called to order at 1:05 p.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 11/20/2025

UPDATES/REPORTS

- Quality Control Analyst Cindy Johnston
 - Attendance via roll call
 - Discussed APS speaker at a later meeting
- Regional Ombudsman Manager Lisa Dale
 - Introduced herself
 - Discussed interviewing DOM position for Ocala office
 - Discussed the new Elder Affairs website
- State Council Rep
 - Vacant

ANNOUNCEMENTS

- None

NEW BUSINESS

- Council Chair and State Council Rep will be voted on at next open meeting

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 1:35 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:35 p.m.
- Closed Session Statement
- Adjourned at 2:00 p.m.