FLORIDA
OMBUDSMAN PROGRAM
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
8/20/2026
1:00 PM EDT
HELD VIRTUALLY

COUNCIL MEMBERS			
	Present ☐		Present ☐
	Present ☐		Present ☐
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	**TITLE**		
Lisa Dale	Regional Ombudsman Manager		Present ☒
Tracy Schooley	District Regional Manager		Present ☒
Cindy Johnston	Quality Control Analyst		Present ☒
Annissa Clarke	Quality Control Analyst		Present ☒
GUEST NAME		**ORGANIZATION**	
David Vania		Ombudsman-In-Training	Present ☒

OPEN SESSION

- Called to order at 1:00 p.m.
- Open Session Statement

Quorum Established: ☐ Yes ☒ No
Minutes Approved: ☐ Yes ☒ No 2/19/2026

UPDATES/REPORTS

- Quality Control Analyst Cindy Johnston
  - Attendance via roll call
- Regional Ombudsman Manager Lisa Dale
  - Introduced herself
  - Introduced Tracy Schooley, New DOM
  - Introduced staff member Annissa Clarke
- District Ombudsman Manager Tracy Schooley
  - Introduced herself
- State Council Rep
  - Vacant

ANNOUNCEMENTS

- Discussed OIT in various stages of training: Aileen Corrales/Columbia County, Holly Kuthjawick/Lafayette County and Davia Vania/Alachua County

NEW BUSINESS

- Council Chair and State Council Rep will be voted on at next open meeting

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 1:23 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 1:23 p.m.
- Closed Session Statement
- Adjourned at 1:25 p.m.