Long-Term Care Ombudsman Program FLORIDA

MEETING MINUTES
Northwest Council
District1
August 18th 2026
160 West Government St. Room 504
Pensacola FL, 32502

COUNCIL MEMBERS			
Alanna Lavelle (online)	Present ☑	Gloria Heckman	Present ☑
Bequetta Washington (online)	Present ☑	Sandy Waskom	Present ☑
Nicole Joseph (online)	Present ☑		Present ☐
Niccoli Hemphill	Present ☑		Present ☐
Tracie Rayfield (online)	Present ☑		Present ☐
Barabra Lawniczak	Present ☑		Present ☐
Allen Moretsky	Present ☑		Present ☐
Tricia Dixon	Present ☑		Present ☐

GUESTS	
NAME	**AGENCY**
Vikki Goldstein (online)	Program director for APS
Tracie Rayfield (online)	Discharge and transfer specialist

OPEN SESSION

- ☐ Called to order at 10AM
- ☐ Open Session Statement

Quorum Established: ☒ Yes ☐ No

Minutes Approved ☒ Yes ☐ No

date of last minutes May 12th 2026

UPDATES/REPORTS welcomed new ombudsman and introduced new worker Niccoli

Council Chair, Jo Matthews

- Opening statement read to all in attendance • Quorum was established; minutes approved.

Copies of mays minutes given

District Ombudsman Manager, Tricia Dixon

• reminded everyone proper use of portal, went over cases and discussed outcomes. Touched base on filing forms.

State Council Representative, Alanna Lavelle

spoke about civil funds and pursuing access to the funds. Proposed a social media account, spoke briefly about Medicare/Medicaid loosing funds with 20% laid off staff.

TRAINING - guest speaker Tracie Rayfield went over the portal and discussed how to fill out online forms. Spoke about proper communication.

ANNOUNCEMENTS

ADJOURNMENT

- Meeting adjourned 12:10