MEETING MINUTES
Palm Beach Council
August 10,2026
111 S. Sapodilla Avenue
West Palm Beach, Fl. 33401

COUNCIL MEMBERS			
Patrick Cannan	Present☐	Roymi Membiela	Present ☐
Carlotta Dillon	Present☐x	Suzanne Moses	Present ☐
Jeff Novick	Present☐X	Vicki Miller	Present ☐
Hoa Tran	Present ☐X		Present ☐
Jay Schaffer	Present ☐X		Present ☐
Jayne Santasiere	Present ☐		Present ☐
Margaret Riccardi	Present ☐X		Present ☐
Mark Feldmesser	Present ☐		Present ☐

GUESTS	
NAME	**AGENCY**
Gloria Freyre	Regional Ombudsman Manager
Margaret Stewart	Volunteer Trainee

OPEN SESSION

- Called to order at 11:04 Quorum Established: ☒
  Yes X ☐ No

- Open Session Statement Minutes Approved: ☒ Yes ☐ No

February 9,2026

UPDATES/REPORTS

Council Chair,

- DOM read opening statement, in lieu of Chairperson; read to all in attendance
- Quorum was not established; minutes approved.

District Ombudsman Manager, Sheila Mitchell

Handout and Discussion of a Chefs success with reducing food Complaints.
Progress of Routine Access Visits

State Council Representative, PatrickCannan

No report on the absence of our State Council Representative

TRAINING -
Gloria Freyre provided Get Care Training.

ANNOUNCEMENTS

ADJOURNMENT

- Meeting adjourned 12:30
- Case Discussion to follow