Working Together: Every Employee and Provider Plays a Role

Maintaining the public's trust is a shared responsibility.

You can help by:

- Following Department policies and procedures.
- Safeguarding public funds and resources.
- Reporting suspected fraud, waste, abuse, or misconduct promptly.
- Cooperating with audits, investigations, and reviews.
- Promoting ethical decision-making in your daily work.

Together, we can strengthen accountability and help ensure quality services for Florida's older adults.

Florida Department of Elder Affairs

Office of Inspector General

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Scan the QR code to learn more about the Office of Inspector General, available resources, and reporting options.

Department of Elder Affairs

OFFICE OF INSPECTOR GENERAL

AUDITS

To promote public integrity through professional, ethical, and timely investigations.

Inspector General
Taroub J. Faraj

What is the Office of Inspector General?

The Office of Inspector General (OIG) is committed to promoting integrity, accountability, and efficiency throughout the Florida Department of Elder Affairs. Through audits, investigations, inspections, and management reviews, the OIG helps safeguard public resources and strengthen programs that serve Florida's older adults.

Our Mission

The Office of Inspector General promotes public trust by providing independent oversight that helps prevent fraud, waste, abuse, and misconduct while supporting effective and efficient government operations.

Our Responsibilities

- Conduct audits and management reviews.
- Investigate allegations of fraud, waste, abuse, and misconduct.
- Evaluate internal controls and operational processes.
- Recommend improvements to enhance accountability and program performance.
- Foster a culture of ethics and compliance throughout the Department.

When to Contact the OIG?

Employees, contractors, volunteers, and service providers are encouraged to report concerns involving Department programs, operations, or resources.

Examples include:

- Fraud involving state funds or resources
- Waste or misuse of public assets
- Abuse or neglect of authority
- Employee misconduct
- Ethical violations
- Conflicts of interest
- Falsification of records or documents
- Violations of Department policies or applicable laws

Prompt reporting helps protect public resources and supports the Department's mission to serve Florida's older adults.



What Happens After a Complaint or Inquiry Is Submitted?

Every report is carefully reviewed to determine the appropriate course of action.

The Process

- **Receive** – The OIG receives and documents the concern.
- **Review** – Information is evaluated to determine jurisdiction and next steps.
- **Assess** – The matter may be referred for an audit, investigation, management review, or another appropriate action.
- **Resolve** – Findings and recommendations are communicated to Department leadership, and corrective actions may be implemented when appropriate.

The Office of Inspector General handles reports professionally and in accordance with applicable laws, policies, and confidentiality requirements.