



CHARLIE CRIST
GOVERNOR

August 12, 2009

Dear Sir/Madam:

The Florida Department of Elder Affairs oversees the services you receive through the Aged and Disabled Adult Medicaid Waiver (ADA) program. We want to know how well these services meet our consumers' needs. We will be calling *some* of the people who receive these services. ***This letter is to inform you that you might be called.***

E. DOUGLAS BEACH, PH.D.
SECRETARY

If you receive a call, you will be asked questions about your participation in the ADA program and the services you receive from your case manager and your workers. The survey will take about 15 minutes. We think that you will find the questions interesting and easy to answer.

This survey will help us to learn how to improve the services provided to you. You do not have to participate, but your input is greatly welcomed. Your participation will not affect your receipt of services.

If you have questions about this survey, you may call Mr. Brandon Cunningham (850) 414-2128 at the Florida Department of Elder Affairs. You may leave a message if he is unavailable and someone will get back to you. Thank you for your participation.

Sincerely,

E. Douglas Beach
Secretary

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