



CARES Field Offices

by PSA (*Planning and Service Area*)

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Department of
ELDER AFFAIRS
STATE OF FLORIDA



CARES Field Offices

By Planning and Service Area

PSA 1

160 W. Government Street, Suite 515
Pensacola, FL 32501
(850) 595-0505
General Email: cares01_general@elderaffairs.org
MCO Referral Email: cares01_mcoreferrals@elderaffairs.org
Counties Served: Escambia, Santa Rosa, Okaloosa, Walton

PSA 2A

Forest Park Office Center
278 Forest Park Circle
Panama City, FL 32405
(850) 747-5840
General Email: cares02a_general@elderaffairs.org
MCO Referral Email: cares02a_mcoreferrals@elderaffairs.org
Counties Served: Holmes, Washington, Bay, Jackson, Calhoun, Gulf

PSA 2B

4040 Esplanade Way, Suite 380
Tallahassee, FL 32399
(850) 414-9803
General Email: cares02b_general@elderaffairs.org
MCO Referral Email: cares02b_mcoreferrals@elderaffairs.org
Counties Served: Gadsden, Liberty, Franklin, Leon, Wakulla, Jefferson, Madison, Taylor

PSA 3A

14101 US Highway 441, Suite 400
Alachua, FL 32615
(386) 418-6430
General Email: cares03A_general@elderaffairs.org
MCO Referral Email: cares03a_mcoreferrals@elderaffairs.org
Counties Served: Hamilton, Suwanee, Lafayette, Dixie, Columbia, Gilchrist, Levy, Union, Bradford, Alachua, Putnam

PSA 3B

1515 E. Silver Springs Blvd., Suite 203
Ocala, FL 34470
(352) 620-3457
General Email: cares03B_general@elderaffairs.org
MCO Referral Email: cares03b_mcoreferrals@elderaffairs.org
Counties Served: Marion, Citrus, Hernando, Sumter, Lake

PSA 4A

4161 Carmichael Avenue, Suite 101
Jacksonville, FL 32207
(904) 391-3920
General Email: cares04a_general@elderaffairs.org
MCO Referral Email: cares04a_mcoreferrals@elderaffairs.org
PACE Email: cares04a_pace@elderaffairs.org
Counties Served: Baker, Nassua, Duval, Clay, St, Johns

PSA 4B

210 N. Palmetto Avenue, Suite 408
Daytona Beach, FL 32114
(386) 238-4946
General Email: cares04b_general@elderaffairs.org
MCO Referral Email: cares04b_mcoreferrals@elderaffairs.org
Counties Served: Flagler, Volusia

PSA 5

11351 Ulmerton Road, Suite 303
Largo, FL 33778
(727) 588-6882
General Email: cares05_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Pasco, Pinellas

PSA 6A

701 W. Fletcher Avenue, Suite D
Tampa, FL 33612
(813) 631-5300
General Email: cares06a_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Hillsborough, Manatee

PSA 6B

200 N. Kentucky Avenue, Suite 302
Lakeland, FL 33801
(863) 680-5584
General Email: cares06b_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Polk, Hardee, Highlands

PSA 7A

400 W. Robinson Street
South Tower, Suite 709
Orlando, FL 32801
(407) 540-3865
General Email: cares07a_general@elderaffairs.org
MCO Referral Email: cares07a_mcoreferrals@elderaffairs.org
Counties Served: Seminole, Orange

PSA 7B

1970 Michigan Avenue
Building C-2
Cocoa, FL 32922
(321) 690-6445
General Email: cares07b_general@elderaffairs.org
MCO Referral Email: cares07b_mcoreferrals@elderaffairs.org
Counties Served: Osceola, Brevard

PSA 8

2295 Victoria Avenue, Suite 153
Fort Myers, FL 33901
(239) 338-2571
General Email: cares08_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Sarasota, De Soto, Charlotte, Lee, Glades, Hendry, Collier

PSA 9A

4400 N. Congress Avenue, Suite 102
West Palm Beach, FL 33407
(561) 840-3150
General Email: cares09a_general@elderaffairs.org
MCO Referral Email: cares09a_mcoreferrals@elderaffairs.org
PACE Referral Email: psa9a_paceintake@elderaffairs.org
County Served: Palm Beach

PSA 9B

337 N. 4th Street, Suite E
Fort Pierce, FL 34950
(772) 460-3692
General Email: cares09b_general@elderaffairs.org
MCO Referral
Counties Served: Okeechobee, Indian River, St. Lucie, Martin

PSA 10

8333 W. McNab Road, Suite 235
Tamarac, FL 33321
(954) 597-2240
General Email: cares10_general@elderaffairs.org
MCO/PACE Referral Email: cares10_mcoreferrals@elderaffairs.org
County Served: Broward

PSA 11

9495 Sunset Drive, Suite B-100
Miami, FL 33173
(305) 270-6535
General Email: cares11_general@elderaffairs.org
Counties Served: Monroe, Miami-Dade

Planning and Service Areas (PSA)

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Comprehensive Assessment and Review for Long-Term Care Services (CARES) Directory

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Region 1

PSA 1, 2A, 2B, 3A,3B, 5

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Region 2

PSA 4A, 4B, 6A, 6B, 7A

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Region 4

PSA 7B, 8, 9A, 9B,
10, 11