



CARES Field Offices

by PSA (*Planning and Service Area*)

HEADQUARTERS

4040 Esplanade Way
Tallahassee, FL 32399-7000
850-414-2000

E-mail Inquiries:
information@elderaffairs.org

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Department of
ELDER AFFAIRS
STATE OF FLORIDA



CARES Field Offices

By Planning and Service Area

PSA 1

160 W. Government Street, Suite 515
Pensacola, FL 32501
(850) 595-0505
General Email: cares01_general@elderaffairs.org
MCO Referral Email: cares01_mcoreferrals@elderaffairs.org
Counties Served: Escambia, Santa Rosa, Okaloosa, Walton

PSA 2A

Forest Park Office Center
278 Forest Park Circle
Panama City, FL 32405
(850) 747-5840
General Email: cares02a_general@elderaffairs.org
MCO Referral Email: cares02a_mcoreferrals@elderaffairs.org
Counties Served: Holmes, Washington, Bay, Jackson, Calhoun, Gulf

PSA 2B

4040 Esplanade Way, Suite 380
Tallahassee, FL 32399
(850) 414-9803
General Email: cares02b_general@elderaffairs.org
MCO Referral Email: cares02b_mcoreferrals@elderaffairs.org
Counties Served: Gadsden, Liberty, Franklin, Leon, Wakulla, Jefferson, Madison, Taylor

PSA 3A

14101 US Highway 441, Suite 400
Alachua, FL 32615
(386) 418-6430
General Email: cares03A_general@elderaffairs.org
MCO Referral Email: cares03a_mcoreferrals@elderaffairs.org
Counties Served: Hamilton, Suwanee, Lafayette, Dixie, Columbia, Gilchrist, Levy, Union, Bradford, Alachua, Putnam

PSA 3B

1515 E. Silver Springs Blvd., Suite 203
Ocala, FL 34470
(352) 620-3457
General Email: cares03B_general@elderaffairs.org
MCO Referral Email: cares03b_mcoreferrals@elderaffairs.org
Counties Served: Marion, Citrus, Hernando, Sumter, Lake

PSA 4A

4161 Carmichael Avenue, Suite 101
Jacksonville, FL 32207
(904) 391-3920
General Email: cares04a_general@elderaffairs.org
MCO Referral Email: cares04a_mcoreferrals@elderaffairs.org
PACE Email: cares04a_pace@elderaffairs.org
Counties Served: Baker, Nassua, Duval, Clay, St, Johns

PSA 4B

210 N. Palmetto Avenue, Suite 408
Daytona Beach, FL 32114
(386) 238-4946
General Email: cares04b_general@elderaffairs.org
MCO Referral Email: cares04b_mcoreferrals@elderaffairs.org
Counties Served: Flagler, Volusia

PSA 5

11351 Ulmerton Road, Suite 303
Largo, FL 33778
(727) 588-6882
General Email: cares05_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Pasco, Pinellas

PSA 6A

701 W. Fletcher Avenue, Suite D
Tampa, FL 33612
(813) 631-5300
General Email: cares06a_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Hillsborough, Manatee

PSA 6B

200 N. Kentucky Avenue, Suite 302
Lakeland, FL 33801
(863) 680-5584
General Email: cares06b_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Polk, Hardee, Highlands

PSA 7A

400 W. Robinson Street
South Tower, Suite 709
Orlando, FL 32801
(407) 540-3865
General Email: cares07a_general@elderaffairs.org
MCO Referral Email: cares07a_mcoreferrals@elderaffairs.org
Counties Served: Seminole, Orange

PSA 7B

1970 Michigan Avenue
Building C-2
Cocoa, FL 32922
(321) 690-6445
General Email: cares07b_general@elderaffairs.org
MCO Referral Email: cares07b_mcoreferrals@elderaffairs.org
Counties Served: Osceola, Brevard

PSA 8

2295 Victoria Avenue, Suite 153
Fort Myers, FL 33901
(239) 338-2571
General Email: cares08_general@elderaffairs.org
Annual Referral Email: cares_region3@elderaffairs.org
Counties Served: Sarasota, De Soto, Charlotte, Lee, Glades, Hendry, Collier

PSA 9A

4400 N. Congress Avenue, Suite 102
West Palm Beach, FL 33407
(561) 840-3150
General Email: cares09a_general@elderaffairs.org
MCO Referral Email: cares09a_mcoreferrals@elderaffairs.org
PACE Referral Email: psa9a_paceintake@elderaffairs.org
County Served: Palm Beach

PSA 9B

337 N. 4th Street, Suite E
Fort Pierce, FL 34950
(772) 460-3692
General Email: cares09b_general@elderaffairs.org
MCO Referral
Counties Served: Okeechobee, Indian River, St. Lucie, Martin

PSA 10

8333 W. McNab Road, Suite 235
Tamarac, FL 33321
(954) 597-2240
General Email: cares10_general@elderaffairs.org
MCO/PACE Referral Email: cares10_mcoreferrals@elderaffairs.org
County Served: Broward

PSA 11

9495 Sunset Drive, Suite B-100
Miami, FL 33173
(305) 270-6535
General Email: cares11_general@elderaffairs.org
Counties Served: Monroe, Miami-Dade

Planning and Service Areas (PSA)

PSA 1

Gwen Cobb, Supervisor
Cobbg@elderaffairs.org
(850) 595-0505

PSA 2A

Paige Rowell, Supervisor
Rowelle@elderaffairs.org
(850) 747-5840

PSA 2B

Retonia Smith, Supervisor
Smithr@elderaffairs.org
(850) 414-9803

PSA 3A

Tammy Russell, Supervisor
Russellt@elderaffairs.org
(386) 418-6430

PSA 3B

Susan Hanley, Supervisor
Hanleys@elderaffairs.org
(352) 620-3457

PSA 4A

Angela Cook, Supervisor
Cooka@elderaffairs.org
Patrice Sheffield, CAS
sheffieldp@elderaffairs.org
(904) 391-3920

PSA 4B

Tymeka Siplin, Supervisor
siplint@elderaffairs.org
(386) 238-4946

PSA 5

Jennifer Zubersky, Supervisor
zuberskyj@elderaffairs.org
Antoinette Marsilia, CAS
marsiliaa@elderaffairs.org
(727) 588-6882

PSA 6A

Glorie Singleton, Supervisor
Singletong@elderaffairs.org
Robin Greene, CAS
Greener@elderaffairs.org
Lisa Henshaw, CAS
Henshawl@elderaffairs.org
(813) 631-5300

PSA 6B

Stacie Jacobs, Supervisor
Jacobss@elderaffairs.org
(863) 680-5584

PSA 7A

Jacque Walker, Supervisor
Walkerj@elderaffairs.org
Regina Cagle, CAS
Cagler@elderaffairs.org
(407) 540-3865

PSA 7B

Yvette Butcher, Supervisor
Butchery@elderaffairs.org
(321) 690-6445

PSA 8

Heshla Ash-Tessier, Supervisor
Ashh@elderaffairs.org
Carla Vega, CAS
Vegac@elderaffairs.org
Vacant, CAS
(239) 338-2571

PSA 9A

Dianny Vasil, Supervisor
Vasildv@elderaffairs.org
Karina Garcia, CAS
Garciak@elderaffairs.org
(561) 840-3150

PSA 9B

Ginger Beiter, Supervisor
Beiterg@elderaffairs.org
(772) 460-3692

PSA 10

Suzanne Wong, Supervisor
Wongsu@elderaffairs.org
Mariana Bojaca, CAS
Bojacam@elderaffairs.org
(954) 597-2240

PSA 11

Lidia Cardelle, Supervisor
Cardellel@elderaffairs.org
Elizabeth Hernandez, RN Supervisor
Hernandeze@elderaffairs.org
Stefanie Guevara, CAS
Guevaras@elderaffairs.org
Luisa Fernanda Zamora, CAS
Zamoral@elderaffairs.org
Mairelys Hernandez, CAS
Hernandezma@elderaffairs.org
Barbara Carbonell, CAS
Carbonellb@elderaffairs.org
(305) 270-6535

Comprehensive Assessment and Review for Long-Term Care Services (CARES) Directory

Division of Statewide Community-Based Services

Ashley Apthorp, Division Director (850) 414-2031
Samantha Kassees, Administrative Assistant II (850) 414-2303

CARES Address

Department of Elder Affairs
Statewide Community-Based Services
4040 Esplanade Way, Suite 335
Tallahassee, FL 32399-7000
Main Number: (850) 414-2000
Email inquiries: information@elderaffairs.org

CARES Staff – Headquarters

Jennifer Moore, Bureau Chief
Kelly Warren, Regional Program Administrator
Vicky Sexton, Government Analyst II
Yi Wu, Systems Project Analyst
Kelly Miller, Administrative Assistant II
Chris Eichler, Registered Nursing Consultant

Phone Number

(850) 414-2164
(850) 414-2010
(850) 414-2431
(850) 414-2486
(850) 414-2355
(850) 414-2360

Email Address

Moorej@elderaffairs.org
warrenk@elderaffairs.org
Sextonv@elderaffairs.org
Wuy@elderaffairs.org
Millerk@elderaffairs.org
EichlerC@Elderaffairs.org

Regional Program Supervisors (RPS)

Lisa Price, RPS

Pricel@elderaffairs.org
(850) 375-0153

Region 1

PSA 1, 2A, 2B, 3A, 3B, 5

Thomas Salter, RPS

Saltert@elderaffairs.org
(904) 495-5624

Region 2

PSA 4A, 4B, 6A, 6B, 7A

Vacant, RPS

Region 3

Nancy Partin, RPS

Partinn@elderaffairs.org
(561) 525-4481

Region 4

PSA 7B, 8, 9A, 9B,
10, 11