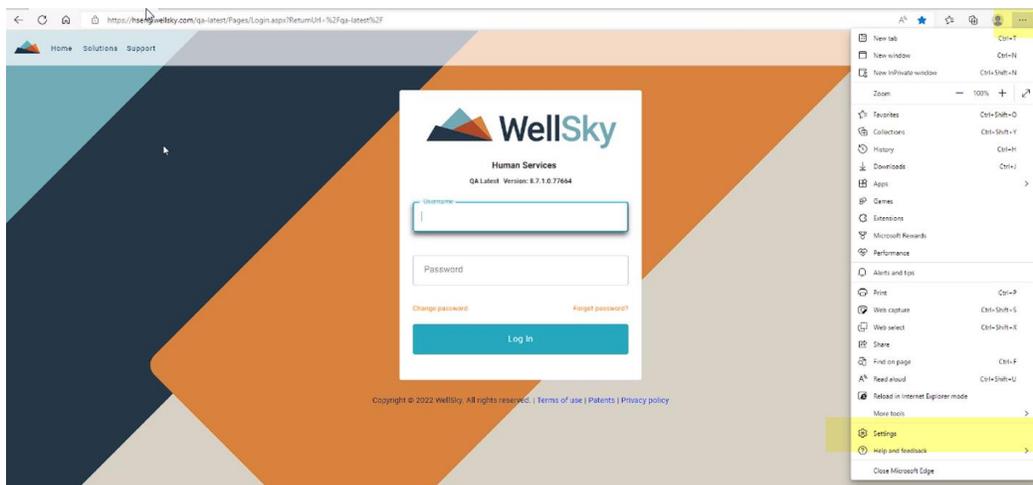


Clearing all site data from your device

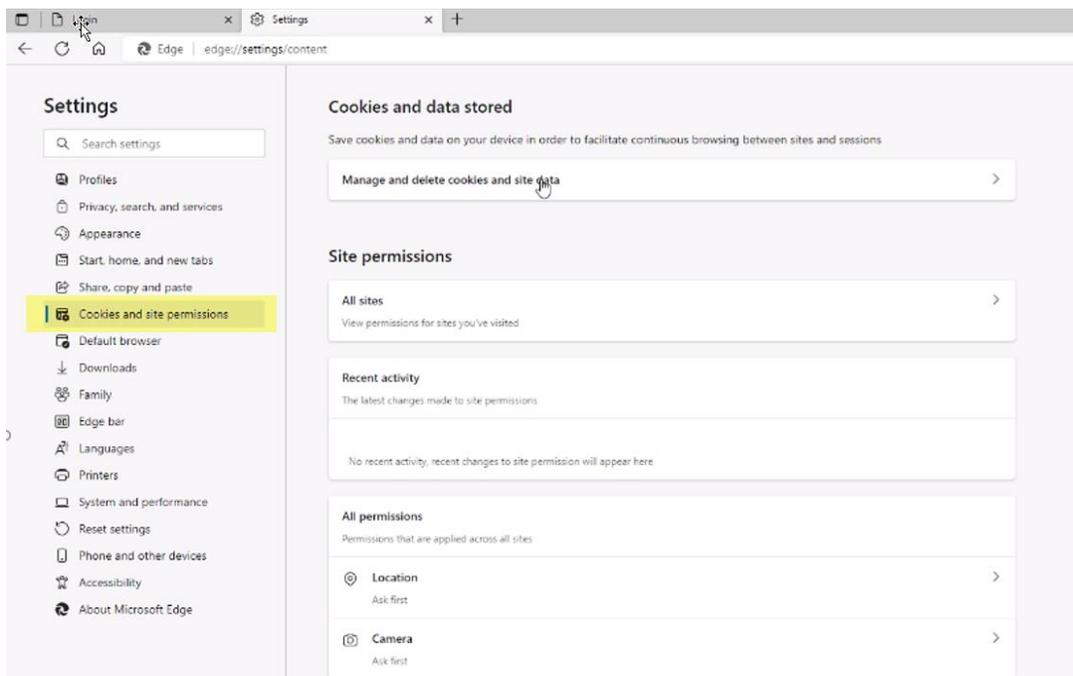
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Edge

1. Before logging in, with the eCIRTS log in page displaying, select your internet Settings.



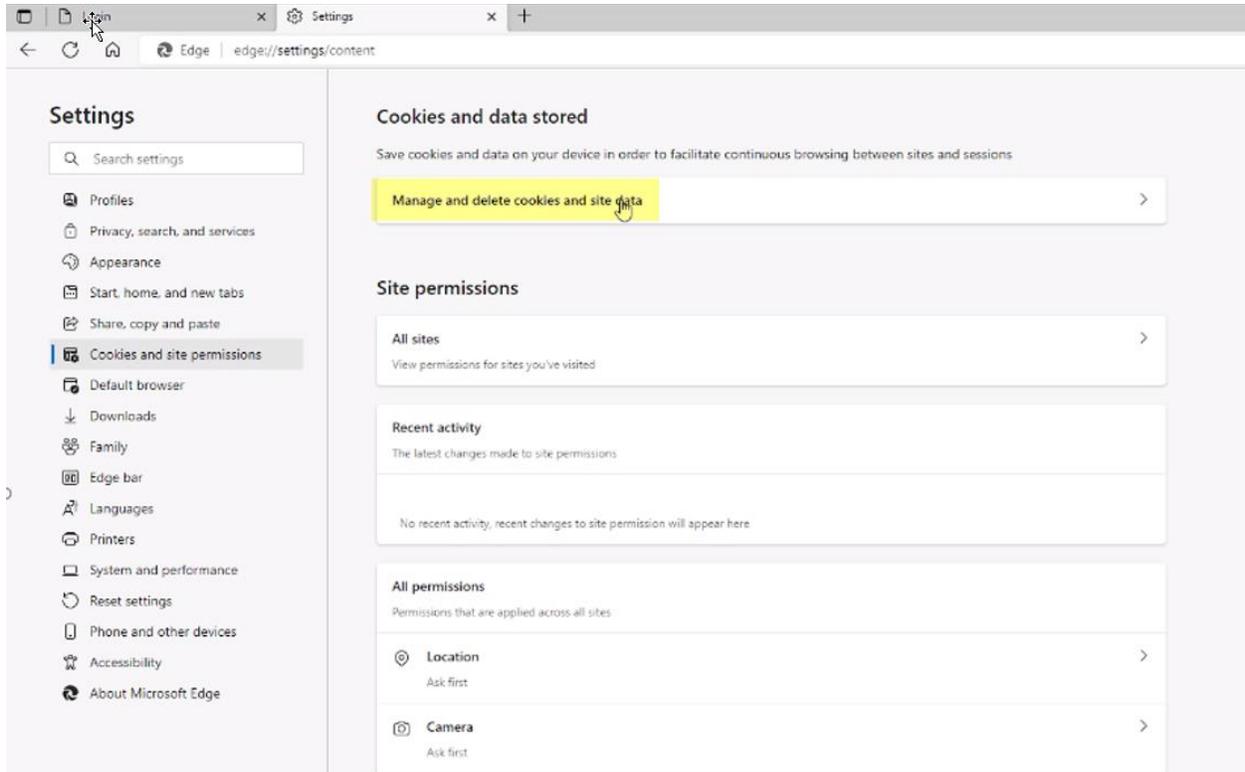
2. Select Cookies and site permissions from the Settings menu on the left.



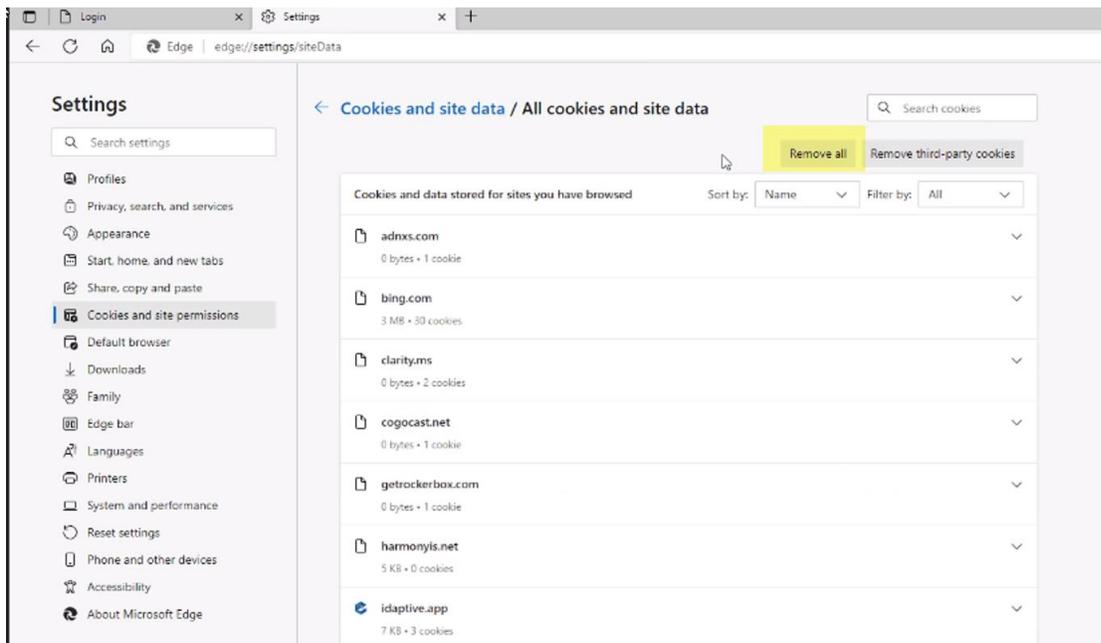
3. Select Manage and delete cookies and site data.

Clearing all site data from your device

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4. Click All Cookies and Site Data to open a list of cookies and data.
5. From the top right, select Remove All



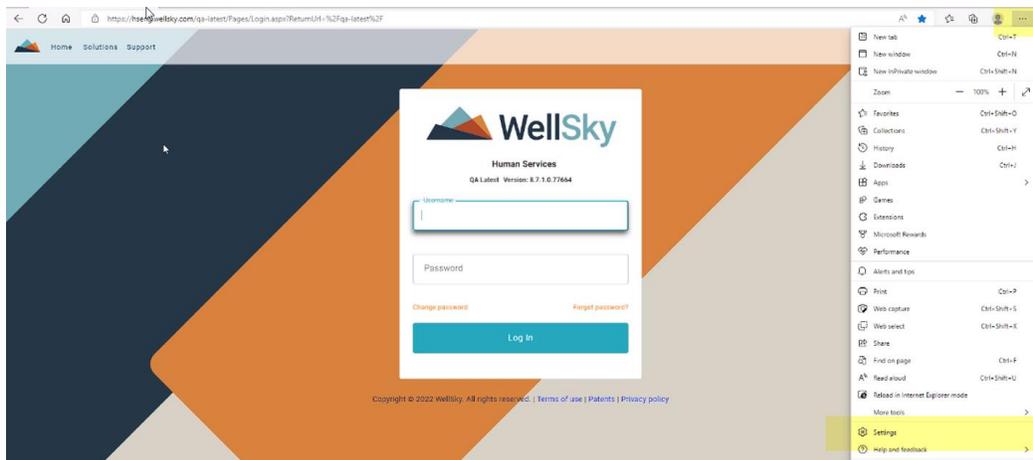
6. This Clears all site data: browser history, cookies, cache
7. Close all browser windows.
8. Reopen browser.
9. Log in again.

Clearing all site data from your device

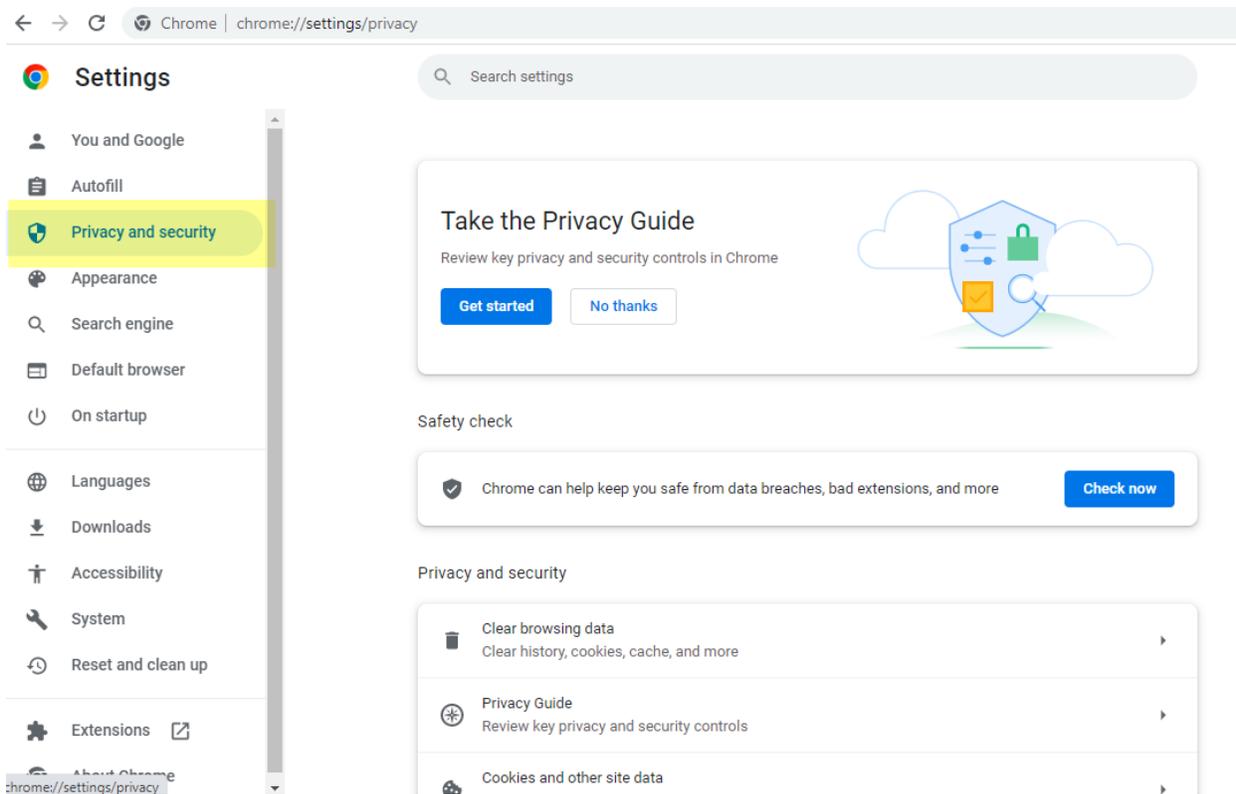
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Chrome

1. Before logging in, with the eCIRTS log in page displaying, select your internet Settings.



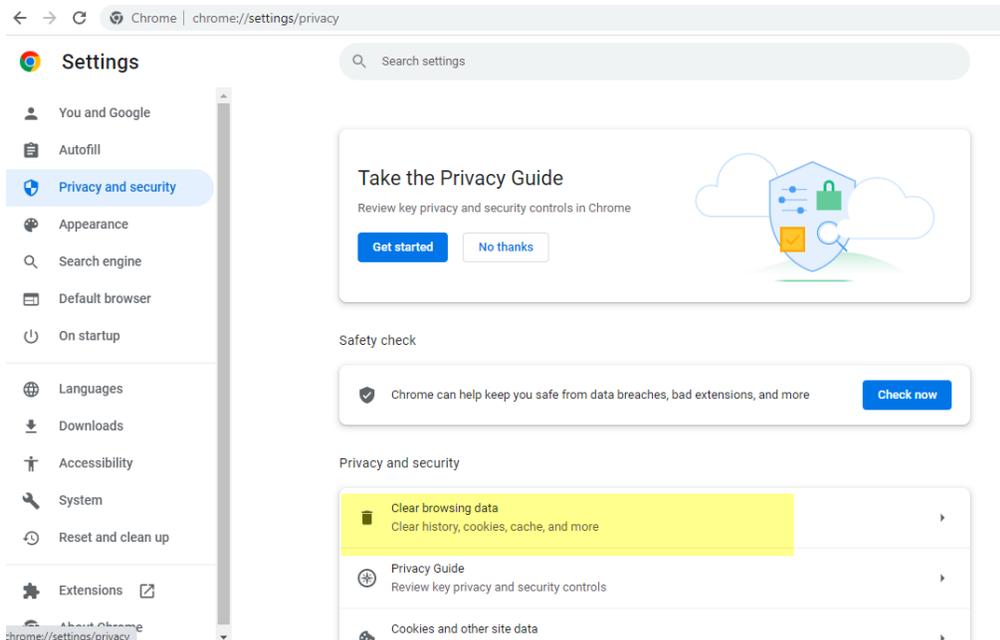
2. Select Privacy and Security from the Settings menu on the left.



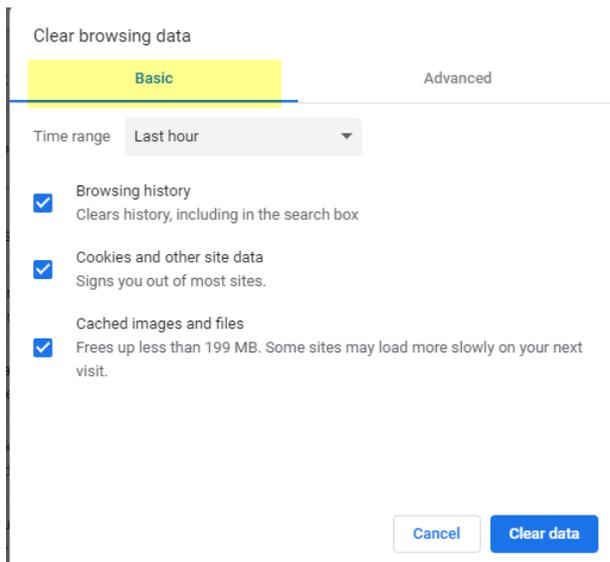
3. Select Clear Browsing Data from the menu in the middle of the page.

Clearing all site data from your device

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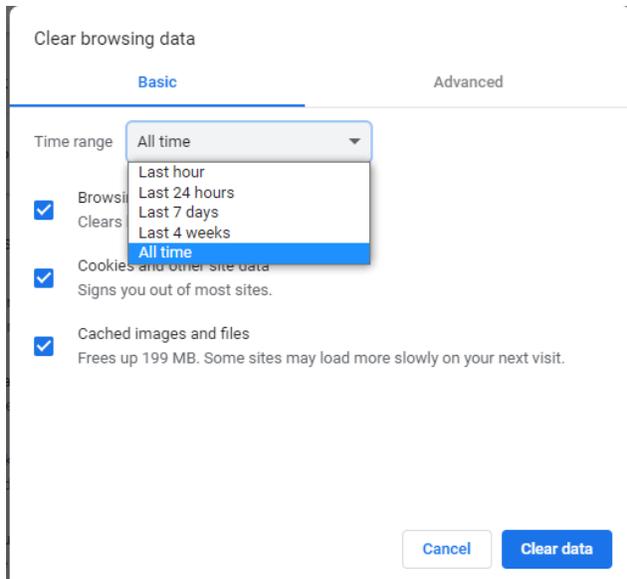
4. Select the Basic tab.



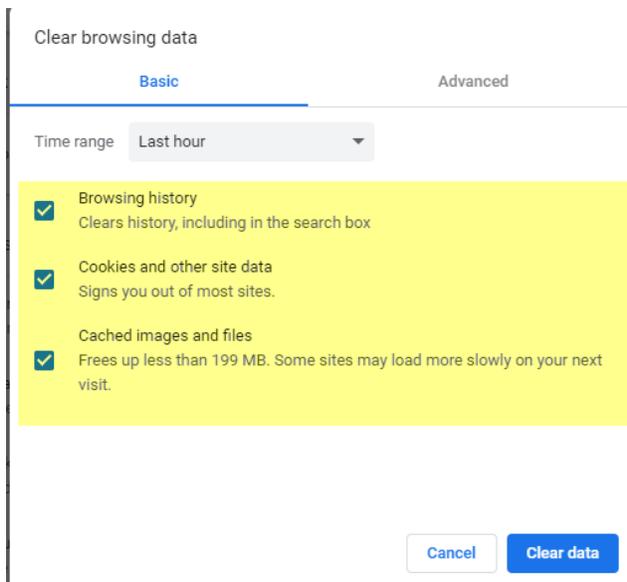
5. Select Time Range: All Time

Clearing all site data from your device

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6. Select all 3 options



7. Then hit Clear Data.

8. Close all browser windows.

9. Reopen browser.

10. Log in again.