DOEA eCIRTS Module 4 Cliff Notes

Add a Billable Service for One Client

- Use quick or Advance search to access Client Record
- Navigate to Referrals to Providers Tab
 - Ensure the Provider is listed
- Navigate to the Activities Tab
 - Add Activities
 - Complete each section of the Activity Record
 - Update Status = Complete
 - Save & Close

Add Activity for Multiple Clients

- Locate the Activity Roster under the My Management section of the Tasks Queue
- Complete each section of the Activity Roster record
- Update status = Complete
- Save & close to finish

Add aggregate Services

- Navigate to the Client Groups Chapter
- Search for and select the appropriate Client Group
 - Navigate to the Activities Tab
 - Use the File menu to Add Activities
 - Complete the Activities page
 - Update Status = Complete
 - Save & Close to finish

Import Activities for Multiple Clients

- Locate the upload option under the My Files section of the Tasks Queue
- Upload the file
 - Successful = Popup will indicate successful upload
 - Unsuccessful = Popup will indicate a failed upload attempt
 - Check error log to identify and address errors
 - Retry upload