## Questions Regarding the NOI

- 1. Are the "clients" those who have already been released to the Lead/CM agency, or clients that still may be with the ARC? The clients could be both.
- 2. Will CARES receive a list of these specific clients for each PSA, so we know which clients we are supposed to continue to issue LOC for? No. Or, would we rely on Lead/CM Agency to only send us packets for individuals who are ok to issue LOC for? Yes.
- 3. Are you asking us to leave clients whose applications have not been submitted to DCF for determination in the Application processing (APPL) code which means they are released for eligibility processing and enrollment or are you instructing that these clients be returned to the waitlist or APCL code? Yes. This is corrected with the revised NOI.
- 4. How do you want us to handle clients who have SSI and do not go through DCF for financial verification?

  1a. We have 1 (one) SSI recipient who has just turned in all documents Friday, the 14th, that are being reviewed for completeness prior to being processed for the LOC? Are we able to process this client for services? Clients who receive SSI meet Medicaid financial eligibility requirements and as such, if they are in the APPL, may continue through the enrollment process.
- 1b. We have 3 (three) additional SSI recipients that we are expecting their packets for the processing of their LOC's? If received prior to Friday, the 21st, are we able to complete their processing for the LOC? or are we required to call them and notify them that their application is on hold as of last Friday? SSI recipients already in the APPL may be enrolled in the ADA Waiver.
- 5. How should we handle clients who were in the process of being terminated from CCE due to non-compliance with processing their MW Application? Should the termination proceed? Or should we terminate the MW APPL and let them remain in CCE receiving services? Although case managers should continue to identify potential Medicaid Waiver eligibles, these clients should not be advised or required to apply for Medicaid Waiver during the time that the enrollment freeze is in effect. Termination of Medicaid-probable clients from CCE for non-compliance with application requirements should be halted, CCE services continued, and the clients placed back on the APCL until the Waiver is reopened.
- 6. Are we not to put clients who could potentially be eligible for the ADA MW on the waitlist for waiver determination if the client is being screened for new enrollments to receive CCE services? CCE clients who are MW probable should be placed on the APCL until funding becomes available, as described in NOI 061705-1-I-SCBS (June 17, 2005).
- 7. Are we to understand that this notice states that any potential ADA MW enrollees who are referred for services through APS are exempt from this enrollment halt regardless of the ranking of the APS referral? And does this include APS referrals that are not generated with a 1099 form? High-risk APS referrals should be served through the CCE program. Others should be prioritized according to policy. APS referrals who are Medicaid Waiver probable should be identified, but until the Waiver is re-opened, they should not be advised or required to apply for Medicaid Waiver.
- 8. Does this notice have any effect on clients who are aging out? No; individuals aging out are already enrolled in the Waiver and must continue with no service interruptions in the age 60 and over component of this Waiver.

- 9. If an individual financial eligibility application was submitted to DCF in December 2010. The determination was pending a copy of a specific bank statement. The case manager sent the bank stated in question the date before the due date listed on the pending letter. DCF stated that the information was not found in "scanning" and denied eligibility on 1/14/2011 for failure to provide requested documentation. Does that individual have the right to re-apply (per the DCF 60 day rule, if applicable) and provide the required documentation that was sent initially within the time standards, or is this individual required to be sent back to the waitlist, as they were technically denied benefits and therefore are not eligible? Under this scenario, the application is considered sent to DCF and should be considered for enrollment should they complete the application process.
- 10. What are we supposed to say to the client that we have already released last week? The Waiver has reached its legislative funding capacity, therefore, you cannot be enrolled in the Waiver at this time. You will be placed on the waiting list for services.
- 11. What termination code should be entered to close the MW APPL lines if they are required to be placed back in MW APCL status? LAN Administrators should delete the APPL enrollment date line. This approach ensures that the client's original APCL enrollment date will be preserved. This will ensure that the client's prioritization based on the original date of admission to the APCL will still be in effect.