

FPL ASSIST Web Portal Screen Shots and Correspondence Examples

Below is an example of a Commitment Agreement (test accounts, not real data), which is produced for printing by the agency to give to the customer and/or keep a copy in the application file. Once a caseworker enters a commitment, this is provided as a print option.

Commitment Agreement



May 22, 2017

[REDACTED]
[REDACTED]
[REDACTED]

Re: Payment Assistance Commitment for FPL Account [REDACTED]

Dear [REDACTED]

This letter is to confirm the creation of a payment assistance agreement on your behalf for the referenced FPL account number. The agreement commits the agency to make a payment to Florida Power & Light Company according to the commitment details outlined below.

FPL Bill Account Data - the commitment is for this bill account only

FPL Bill Account Number: [REDACTED]

Service Address: [REDACTED]
[REDACTED]

Agency Information - provides detail on the agency making the commitment on your behalf

Agency Name: Lee County Human Services

Agency Rep: Shannon Garrison

Setup Date: 05/22/17

Commitment Amt: \$ 112.00

Commitment Expiration Date: 07/21/2017

Funding Type: ASST

Your FPL bill account is exempt from collection action only for the amount of this commitment. Any other outstanding balances remain due and must be paid on time to avoid collection action.

If you have any questions about the status of your assistance payment, please call the agency.

Respectfully

FPL ASSIST Department