

This is an example of what a caseworker will see in the portal, including customer information, bill status, due dates, final notice amounts and more.

FPL Water & Sewer Assist Portal

[Commitments](#) | [Reports](#) | [Profile](#) | [Help](#) | [Log Out](#)

Retrieve Account View Bill Enter Commitment Review

**Account Information**

**Bill Account**  
[REDACTED]

**Account Name**  
[REDACTED]

**Mailing Address**  
Same As Service Address

**Account Email**  
electronic\_customer\_communication@fpl.com

**Account Phone**  
[REDACTED]

**Special Condition**  
FRUD TRTD UCSE

**Service Address**  
[REDACTED]

**Other Phone**  
N/A

[View Commitment History](#)

[Payment Extension](#)

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[Additional Details](#)

**!** Your account is past due. Please pay \$3,563.19 immediately to avoid being disconnected. X

### Bill Status

Total Balance

**\$3,688.55**

As of Oct 10, 2015

Due Date

**Past Due**

See Below

[CONTINUE](#)

[CANCEL](#)

Last Payment: \$426.89 | Date Received: Sep 9, 2013 | Next Bill Date: Nov 2, 2015

| Account              | Account Activity                   | Bill History  |
|----------------------|------------------------------------|---|
| Final Notice Expired | <a href="#">Print Final Notice</a> | <small>Past Due - Now</small><br>\$3,563.19         |
| Current Amount       |                                    | <small>Payment Due - 10/10/2015</small><br>\$125.36 |
| <b>Total Balance</b> |                                    | <b>\$3,688.55</b>                                   |