

This is an example of the New Commitment page in the portal. As you can see, in addition to relevant account information, the system calculates optional commitment amounts for the caseworker, including Total Amount Due, Total Past Due, Total Collectibles and Other (to enter an energy credit, for example). You can also see the breakout of the Late Payment Charge, which in this case has been deselected for payment and removed from the commitment amount at the bottom.

The screenshot shows the FPL Assist Portal interface. At the top, there is a navigation bar with links for Commitments, Reports, Profile, Help, and Log Out. Below this is a progress indicator with four steps: Retrieve Account (1), View Bill (2), Enter Commitment (3), and Review (4). The 'View Bill' step is currently active.

Account Information

- Bill Account: [Redacted]
- Account Email: electronic_customer_communication@fpl.com
- Service Address: [Redacted]
- Account Name: [Redacted]
- Account Phone: [Redacted]
- Other Phone: N/A
- Mailing Address: Same As Service Address
- Special Condition: FRUG TRTD UCISE

New Commitment

Item	Amount
Setup Date	10/19/2015
Expire Date	12/19/2015
Agency Name	IM FPL Test Agency
Agency Rep	Louis Gonzalez
Setup Rep	Louis Gonzalez
Category	EHEAP
Total Amount Due	\$3,638.55
Late Payment Charge	\$756.50
Total Past Due	\$3,863.19
Total Collectibles	\$3,863.19
Other	
Total Commitment	\$2,841.62

Line items will remain unchanged until a payment is made and satisfies the debt.

Buttons: CONTINUE, Cancel