Elder Affairs FLORIDA

e-CIRTS Update
September 28, 2023

Provider Rate Change Update to eCIRTS September 29th

Updating Client Services following a Provider Rate Change

On Friday September 29th, WellSky will be implementing a rate change script into eCIRTS. Currently this is a manual process for providers to update the service records following a provider rate change. After the change script is implemented, this will become an automated process.

When a provider rate change occurs, scripts will update client services and authorization services automatically. The script will automatically split the service row on the Service Plan into two separate rows and update authorizations. Please remember that rates are set up in advance of new contracts. Most of the 2024 OAA rates may already be set up. In those cases, the benefit of this rate change script may not be observed until the next rate change in July 2024.

Example 1. This would not be included because the unit cost didn't fail because the rate was not changed.

Service Code ▲	Description	Program	Active Date	Service End Date	Unit Cost
CHO	CHO CHORE	OA3ES	01/01/2021	12/31/2021	$21.00
CHO	CHO CHORE	OA3ES	01/01/2022		$21.00

Example 2. This would be included because the original service was end dated and a new service was added and the rate changed.

CM	CM CASE MANAGEMENT	OA3B	01/01/2022	12/31/2022	$73.00
CM	CM CASE MANAGEMENT	OA3B	01/01/2023		$75.00

Client services will be updated if the end date is not blank and is greater than the end of the provider service.

Example 3. This would not be updated because the client service end date 7/8/2022 is **NOT** greater than the provider service end date of 12/31/2022.

CHARLOTTE COUNTY SENIOR SERVICES	OA3B	01/01/2022	07/08/2022	CM	CM CASE MANAGEMENT	Hour	$63.00 6.0000	$378.00

Example 4. This would be updated because the client service end date 7/15/2023 <u>IS</u> greater than the provider service end date of 12/31/2022.

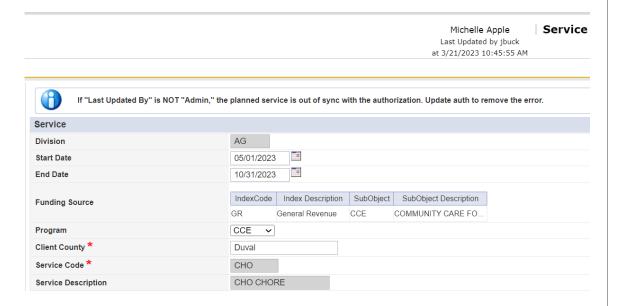| CHARLOTTE COUNTY SENIOR SERVICES	OA3B	07/26/2022	07/25/2023	CM	CM CASE MANAGEMENT	Hour	$63.00	12.0000	$756.00

Please note the following:
This script will run daily at 8pm ET.
This script will **NOT** update any activity records.
After the scripts have been run, there will be an out of sync message displayed on the top of the planned service and authorization service pages: If "Last Updated By" is NOT "Admin," this planned service is out of sync with the authorization. Update auth to remove the error.

Michelle Apple | **Service**
Last Updated by jbuck
at 3/21/2023 10:45:55 AM

ℹ️	If "Last Updated By" is NOT "Admin," the planned service is out of sync with the authorization. Update auth to remove the error.

Service

Division	AG
Start Date	05/01/2023
End Date	10/31/2023

Funding Source	IndexCode	Index Description	SubObject	SubObject Description
	GR	General Revenue	CCE	COMMUNITY CARE FO…

Program	CCE ∨
Client County *	Duval
Service Code *	CHO
Service Description	CHO CHORE

Any new issues or feedback should be reported to the DOEA Help Desk (doeahelpdesk@elderaffairs.org) and to Keith Femrite (femritek@elderaffairs.org)