



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

East Central Council

East Central District

02/12/2025

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present X	Joanne Veguilla, DOM	Present X
Judi Boeck (OMB in training)	Present <input type="checkbox"/>	Terri Cantrel, State Ombudsman	Present X
Stefani Cardone	Present <input type="checkbox"/>		
Nadine Castro (OMB in training)	Present <input type="checkbox"/>		
Michele Earney	Present <input type="checkbox"/>		
Owen Glick	Present <input type="checkbox"/>		
Maria Golder	Present X		
Melissa M Iverson	Present <input type="checkbox"/>		
Maurice O'Keefe	Present X		
Aadith Menon	Present <input type="checkbox"/>		
Cynthia Kirkwood	Present <input type="checkbox"/>		
Maritza Ramos-Pratt	Present X		
Felicia Sherman (OMB in training)	Present <input type="checkbox"/>		
Richard Simon	Present <input type="checkbox"/>		
Remand St.Clair	Present <input type="checkbox"/>		
Chinyelu Tyler (OMB in training)	Present X		
Ann Velez	Present <input type="checkbox"/>		
Jim Walton	Present <input type="checkbox"/>		

GUEST(S)

### OPEN SESSION

- Called to order at **12:00 PM**                      Quorum Established:  Yes     No
- Open Session Statement                              Minutes Approved:     Yes     No **(11/13/2024)**

### UPDATES/REPORTS

- **District Manager – Joanne Veguilla**
  - The District Manager reminded the volunteers about the Conference that would take place in Kissimmee during the month of April.

- Volunteers were reminded about monthly visits to the Nursing Homes, the importance of documentation, especially about Information & Assistance.
- Volunteers were reminded about the volunteers who are in training, and they were asked if they wanted to help complete the hours they need to finish the field training.
- Terri Cantrell, State Ombudsman, introduced herself to the new volunteers who attended the council meeting.

#### **TRAINING**

- Cases

#### **ANNOUNCEMENTS**

- Next Open Session Meeting will be May 11<sup>th</sup>, 2025

#### **PUBLIC COMMENTS** (limited to 5 minutes each)

- No public comments

#### **ADJOURNMENT**

- Meeting adjourned at **1:30 PM**