



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

East Central Council

East Central District

05/14/2025

12:00 PM – 2:00 PM

RENAISSANCE SENIOR CENTER, 3800 S ECONLOCKHATCHEE TRAIL, ORLANDO, FL 32829

OMBUDSMAN PROGRAM REPRESENTATIVES			
Susan Bird	Present X	Joanne Veguilla, DOM	Present X
Judi Boeck (OMB in training)	Present <input type="checkbox"/>	Olga Pargas	Present X
Fatina Carroll (OMB in Training)	Present <input type="checkbox"/>		
Nadine Castro	Present <input type="checkbox"/>		
Michele Earney	Present x		
Owen Glick	Present x		
Maria Golder	Present <input type="checkbox"/>		
Aadith Menon	Present x		
Cynthia Kirkwood	Present x		
Maritza Ramos-Pratt	Present <input type="checkbox"/>		
Michelle Rousseau (OMB in training)	Present <input type="checkbox"/>		
Richard Simon	Present <input type="checkbox"/>		
Remand St.Clair	Present <input type="checkbox"/>		

GUEST(S)

OPEN SESSION

- Called to order at **12:00 PM** Quorum Established: Yes X No
- Open Session Statement Minutes Approved: Yes X No **(02/12/2025)**

UPDATES/REPORTS

- **District Manager – Joanne Veguilla**
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 - Volunteers were informed about the new volunteers who are in the process of being certified.
 - Joanne Veguilla, DOM, handed the volunteers a copy of the facilities assigned to them to check if there were any errors.

- Volunteers were informed that if we receive a call with any complaint, we will open the case and let them know so they can view the case in Get Care.

TRAINING

- Cases

ANNOUNCEMENTS

- Next Open Session Meeting will be Nov 12th, 2025

PUBLIC COMMENTS (limited to 5 minutes each)

- No public comments

ADJOURNMENT

- Meeting adjourned at **1:15 PM**