



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
NORTH DADE OMBUDSMAN COUNCIL MEETING
NORTH DADE (13)
FRIDAY MAY 9TH 2025
10:30 AM EASTERN TIME
CITY OF DORAL / 3RD FLOOR MULTIPURPOSE ROOM**

COUNCIL MEMBERS			
CAROLINA LOMBARDI	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
VIVIAN SIMO	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
ELAINE BACHEMHEIMER	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
MORDECHAI FEINSTEAIN	Present <input type="checkbox"/>		Present <input type="checkbox"/>
ISABEL CRISTINA MARTIN	Present <input type="checkbox"/>		Present <input type="checkbox"/>
CLIVE PEARCE	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
LORETTA LLANO	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
ELIZABETH GUILARTE	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	NAME
	MAYPU MORELL
DEBORAH LINARES	IORELLA PARASI (DOM)

GUEST NAME	ORGANIZATION
SONIA BAILEY	AHCA

OPEN SESSION

- Open Meeting Called to order at 10:30AM
- Quorum Established: Yes No
- Open Session Statement
- Minutes Approved: Yes No

UPDATES/REPORTS

District Goals and Updates

- The **vision and goals** of the District 13 Ombudsman Program were presented. This included the **number of monthly visits** and **referrals** made.
- The District Ombudsman Manager (DOM) shared statistics for **March and April**, highlighting the **monthly visit goals** that the district aims to achieve.

Conference and Recognition

- The team discussed the **April Statewide Ombudsman Conference in Orlando** and the presentations that took place.
- Congratulations were extended to **Carolina Lombardi**, who was recognized as **Ombudsman of the Year**.

Outreach and Volunteer Engagement

- Upcoming **community outreach events** were discussed, and all volunteer ombudsmen were **invited to participate**.
 - We welcomed a new certified volunteer: **Elizabeth Guilarte Barinaga**.
 - **Gifts from the April Conference** were presented to all volunteers in attendance.
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Training

- Information was shared regarding the upcoming **training session on Wednesday, May 14th, 2025**.
 - Presenters **Jaime Freschi** and **Diandra Taylor** will provide updates on the program and introduce **new methods** for conducting **routine visits, case visits, and complaint-related visits**.
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Announcements

- **Sonia Bailey** from the **Florida Agency for Health Care Administration (AHCA)** attended the meeting.
 - She spoke about the importance of **collaboration between our program and AHCA**, shared **updated statistics**, discussed **new AHCA regulations**, and addressed **surveyor red flags** during facility visits.
 - Ombudsmen asked several questions, including:
 - How long a facility can remain open while its license is under review.
 - The time frame for AHCA to investigate referrals made by our program.
 - Ms. Bailey addressed all questions, with a focus on **assisted living facilities** in our region.
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New Business

- A reminder about the **upcoming training on May 14th, 2025.**
 - Minutes from the last Open Meeting on February 14th, 2025, were approved
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Adjournment

- The **Open Meeting was adjourned at 12:50 PM.**
- The **next Open Meeting** is scheduled for **August 8th, 2025, at 10:30 AM.**
- The **next Closed Meeting** will be held on **June 13th, 2025, at 10:30 AM.**

