



**MEETING MINUTES  
WITHLACOOCHEE COUNCIL  
NORTH CENTRAL DISTRICT  
5/17/2022**

**Location: Sumter County Service Center, 7375 Powell Road, Room 102, Wildwood, FL**

| <b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>                           |   |  |   |
|--|---|--|---|
| Phylis Berger  | Present <input checked="" type="checkbox"/> | Susan Bestwick                           | Present <input checked="" type="checkbox"/> |
| Marie Brand, RN  | Present <input checked="" type="checkbox"/> | Frank Charles                            | Present <input checked="" type="checkbox"/> |
| Jenny Colbree  | Present <input checked="" type="checkbox"/> | Mark Croft                               | Present <input type="checkbox"/>            |
| Bob Fehrenback   | Present <input checked="" type="checkbox"/> | Linda Harmon                             | Present <input checked="" type="checkbox"/> |
| Ann Kimball  | Present <input type="checkbox"/>            | Mary Nichols                             | Present <input checked="" type="checkbox"/> |
| Marilyn McCabe   | Present <input checked="" type="checkbox"/> | Betty Pettinicchi                        | Present <input checked="" type="checkbox"/> |
| Emmie Pearson  | Present <input type="checkbox"/>            | Sandy Robbins                            | Present <input checked="" type="checkbox"/> |
| Dennis Phillips  | Present <input type="checkbox"/>            | Teri Sinclair                            | Present <input checked="" type="checkbox"/> |
| Ron Schleich   | Present <input type="checkbox"/>            | Mark Stowell                             | Present <input checked="" type="checkbox"/> |
| Charlene Soos  | Present <input checked="" type="checkbox"/> | James Thomas (OIT)                       | Present <input type="checkbox"/>            |
| Betty Wodarski   | Present <input type="checkbox"/>            | Judy Vaught                              | Present <input type="checkbox"/>            |
|  | Present <input type="checkbox"/>            |  | Present <input type="checkbox"/>            |
|  |   |  |   |
|  | Present <input type="checkbox"/>            |  | Present <input type="checkbox"/>            |
| Lori Berndt, Acting State Ombudsman/<br>Regional Ombudsman Manager | Present <input type="checkbox"/>            | Cindy Johnston, Administrative Assistant | Present <input type="checkbox"/>            |
| Dennis Yonce, District Ombudsman<br>Manager                        | Present <input checked="" type="checkbox"/> | Marie Fisher, Administrative Assistant   | Present <input type="checkbox"/>            |
| <b>GUEST(S)</b>  |   |  |   |
|  |   |  |   |

**OPEN SESSION**

- Called to order at 10:00 a.m.                      Quorum Established:     Yes     No
- Open Session Statement                              Minutes Approved:       Yes     No    2/15/2022

**UPDATES/REPORTS**

- Council Chair Char Soos
  - Attendance via roll call
- Training
  - Alzheimer’s Association Presentation – Communicating during the 3 stages



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

**Lori Berndt**  
*Acting State Ombudsman*

- Announcements
  - Teri Sinclair – Ombudsman of the Year Award presentation
  - Susan Bestwick has become a Certified Ombudsman
  - OIT James Thomas/Sumter County needs two case investigations to become certified
  
- District Ombudsman Manager, Dennis Yonce
  - Discuss Ombudsmen completing and submitting resident visits by Jun 17
  - Request assistance completing resident visits at unassigned facilities
  - Discuss completing 18 training hours this fiscal year
  - Discuss submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
  - Discuss submitting activity reports monthly
  - Thank You!
  
- State Council Rep Marie Brand
  - State Council & RRR Updates

## **NEW BUSINESS**

- None

## **PUBLIC COMMENTS**

- None

## **ADJOURNMENT**

- Open Session adjourned at 11:40 a.m.

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:42 a.m.
- Closed Session Statement
- Adjourned at 11:45 a.m.