

Assessing the Needs of Elder Floridians: PSA 6

Introduction

A needs assessment was conducted by the Florida Department of Elder Affairs to determine the needs of elders residing in the community. Elders were sampled regardless of whether or not they had ever contacted or received services from the Department. Survey results are summarized at the Planning and Service Area (PSA) level and include special tabulations for “hard-to-measure” rural, low-income, and minority populations of elders. The survey was comprised of 82 questions distributed across 16 categories to assess need in such areas as health, employment, and transportation. PSA 6 is made up of Hardee, Highlands, Hillsborough, Manatee, and Polk counties.

Living Situation

Question 1: What is your current living situation?					
	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Live with spouse	52%	49%	38%	41%	55%
Live alone	30%	31%	31%	35%	25%
Live with child	9%	8%	13%	10%	9%
Other	5%	6%	7%	4%	3%
Live with grandchild or other relative	2%	3%	10%	8%	6%
Live with friend	2%	2%	1%	2%	3%
Total Responses	100%	100%	100%	100%	100%

Self Care Limitations

Question 2: On a scale from zero to five, how much assistance do you need for the following personal care tasks (ADLs)?

		PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Bathing	0	91%	90%	77%	84%	93%
	1 to 3	6%	5%	11%	8%	4%
	4 to 5	3%	5%	12%	8%	4%
Dressing	0	94%	92%	79%	85%	93%
	1 to 3	4%	5%	12%	10%	6%
	4 to 5	2%	4%	9%	5%	2%
Eating	0	91%	93%	83%	88%	95%
	1 to 3	7%	4%	11%	8%	3%
	4 to 5	2%	3%	6%	4%	2%
Using the bathroom	0	95%	94%	87%	92%	96%
	1 to 3	5%	4%	7%	5%	3%
	4 to 5	0%	2%	5%	3%	1%
Transferring	0	94%	92%	82%	86%	91%
	1 to 3	6%	6%	13%	11%	8%
	4 to 5	0%	2%	6%	4%	2%
Walking	0	91%	89%	75%	84%	91%
	1 to 3	7%	8%	14%	9%	7%
	4 to 5	2%	4%	11%	7%	3%

Self Care Limitations

Question 3: How often do you receive the help you need with personal care tasks (ADLs)?					
	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Sometimes	47%	27%	23%	22%	20%
Hardly ever/never	35%	47%	51%	50%	48%
Most of the time	12%	14%	9%	14%	20%
Always	6%	12%	17%	14%	13%
Respondents	100%	100%	100%	100%	100%

Self Care Limitations

Question 4: On a scale from zero to five, how much assistance do you need for the following other activities (IADLs)?

		PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Heavy chores	0	55%	56%	45%	46%	58%
	1 to 3	24%	24%	29%	29%	27%
	4 to 5	21%	19%	26%	24%	16%
Light housekeeping	0	80%	76%	61%	67%	79%
	1 to 3	9%	16%	27%	22%	14%
	4 to 5	5%	8%	12%	12%	7%
Using the phone	0	96%	94%	86%	90%	96%
	1 to 3	3%	3%	6%	6%	2%
	4 to 5	1%	3%	8%	4%	2%
Managing money	0	94%	88%	80%	82%	91%
	1 to 3	3%	7%	9%	10%	6%
	4 to 5	3%	4%	11%	8%	3%
Preparing meals	0	84%	84%	74%	76%	86%
	1 to 3	11%	9%	14%	13%	9%
	4 to 5	5%	7%	11%	11%	5%
Shopping	0	84%	82%	68%	73%	84%
	1 to 3	10%	8%	17%	14%	10%
	4 to 5	6%	10%	14%	13%	7%
Taking medication	0	92%	91%	83%	85%	91%
	1 to 3	4%	5%	11%	8%	5%
	4 to 5	4%	4%	7%	6%	4%
Using transportation	0	87%	85%	71%	77%	88%
	1 to 3	5%	6%	11%	9%	6%
	4 to 5	8%	9%	18%	14%	6%

Self Care Limitations

Question 5: How often do you receive the help you need with general activities (IADLs)?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	55%	48%	50%	53%	47%
Most of the time	21%	16%	11%	15%	15%
Always	13%	14%	16%	14%	17%
Sometimes	11%	22%	23%	18%	21%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 6: From whom have you tried to get help with personal care tasks and general activities?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Family	40%	36%	48%	44%	49%
Friends and/or Neighbors	24%	18%	18%	25%	22%
Religious Organization	7%	6%	3%	4%	5%
Not Applicable	7%	17%	0%	0%	0%
Local Agency	6%	4%	4%	5%	5%
Other	6%	10%	13%	13%	11%
Federal Agency	4%	4%	4%	2%	4%
Community Group	3%	3%	2%	3%	1%
State Agency	3%	3%	7%	4%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Caregiving

Question 7: Do you ever provide care, either directly or indirectly over the telephone, for someone who is not able to take care of him or herself?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	76%	72%	70%	71%	73%
Yes	19%	20%	20%	19%	18%
Maybe	5%	8%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 8: How often do you provide care?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	8%	17%	13%	17%	12%
One or more times a year	0%	6%	12%	5%	16%
One or more times a month	29%	29%	18%	23%	16%
One or more times a week	38%	29%	32%	35%	41%
One or more times a day	4%	10%	10%	8%	7%
Continuously or all day long	21%	9%	15%	11%	7%
Total Responses	100%	100%	100%	100%	100%

Question 9: How many persons for whom you provide care are in each of the following categories?

		PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
0-18 years old	1+	5%	16%	24%	18%	21%
19-59 years old	1+	38%	25%	28%	23%	17%
60+ years old	1+	80%	86%	88%	88%	94%

Question 10: Do you have help with your caregiving responsibilities?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes	52%	44%	39%	46%	47%
No	48%	56%	61%	54%	53%
Total Responses	100%	100%	100%	100%	100%

Question 11: Do you need help (or more help) with your caregiving responsibilities?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	76%	79%	79%	80%	77%
Yes	24%	21%	21%	20%	23%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 12: What type of help do you need?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Assistance with the personal care tasks for the care recipient	28%	12%	8%	9%	13%
Financial help	17%	12%	17%	15%	15%
Help with household chores such as laundry and housekeeping	11%	13%	15%	13%	14%
Someone to provide care so I can have a break	11%	11%	12%	16%	15%
Emotional support	11%	14%	10%	12%	11%
Other	11%	6%	2%	3%	1%
Information about resources	6%	14%	17%	19%	15%
Transportation	6%	12%	8%	6%	7%
Training on how to provide care	0%	7%	12%	7%	8%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 13: From whom have you tried to get help with your caregiving responsibilities?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Family	27%	25%	21%	28%	21%
Local agency	20%	12%	14%	17%	17%
Federal agency	13%	10%	14%	7%	7%
Friends/neighbors	13%	14%	7%	3%	12%
Other	13%	5%	4%	10%	7%
Community group	7%	10%	11%	10%	12%
State agency	7%	11%	21%	10%	12%
Religious organization	0%	11%	4%	7%	2%
Not applicable	0%	2%	4%	7%	10%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Caregiving

Question 14: Are any of the following reasons why you do not receive or did not try to get help with your caregiving responsibilities?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
I don't have time to check out options	33%	13%	5%	15%	8%
I can't afford the expense	20%	20%	17%	17%	15%
Services are not available	13%	14%	14%	12%	15%
I don't want strangers in my house	7%	8%	10%	8%	8%
The care does not require a lot of time or energy	7%	12%	17%	15%	17%
I don't like asking for help	7%	10%	12%	12%	15%
I don't think I would be satisfied with the available help	7%	6%	10%	8%	5%
The care recipient won't allow someone new to provide help	7%	13%	5%	8%	13%
Other	0%	4%	12%	6%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 15: Would you be interested in receiving caregiver training?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	89%	90%	76%	87%	91%
Yes	11%	10%	24%	13%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 16: During the past year have you attended an event offering free health information?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	84%	84%	82%	85%	87%
Yes	16%	16%	18%	15%	13%
Total Responses	100%	100%	100%	100%	100%

Question 17: If training or classes were available to help you learn about keeping yourself healthy, how interested would be in attending?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	52%	53%	39%	48%	53%
Somewhat interested	36%	32%	34%	38%	38%
Very interested	12%	16%	27%	14%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 18: Are you regularly doing a physical activity three or more times a week?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes	73%	76%	66%	74%	78%
No	27%	24%	34%	26%	22%
Total Responses	100%	100%	100%	100%	100%

Question 19: If you need medical care, are you able to get it?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes, always	88%	81%	64%	74%	82%
Yes, most of the time	10%	13%	21%	16%	14%
Yes, sometimes	2%	4%	9%	7%	3%
No, never or hardly ever	0%	2%	6%	3%	1%
Total Responses	100%	100%	100%	100%	100%

Question 20: What keeps you from getting medical care?

	PSA6	STATE	MINORITY	LOW-INCOME	RURAL
Lack of money	22%	19%	24%	23%	24%
Insurance does not cover all I need	22%	21%	17%	20%	18%
Lack of transportation	17%	10%	8%	8%	6%
Caregiving responsibilities	17%	6%	7%	6%	6%
Other	11%	14%	9%	7%	11%
No insurance	6%	10%	17%	17%	18%
No local provider	6%	9%	4%	8%	9%
No provider will take my insurance	0%	8%	8%	5%	6%
Language barrier	0%	4%	7%	6%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Health and Health Promotion

Question 21: In the last 12 months, how long have you delayed filling your prescription medications?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No prescription medications needed	10%	8%	12%	10%	14%
No delay	85%	82%	63%	73%	77%
Less than 1 month	3%	5%	8%	8%	5%
1-2 months	2%	3%	10%	6%	2%
3-6 months	0%	1%	4%	2%	1%
Longer than 6 months	0%	1%	3%	2%	1%
Total Responses	100%	100%	100%	100%	100%

Question 22: Are you aware of any prescription assistance programs?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	54%	52%	60%	54%	54%
Yes	46%	48%	40%	46%	46%
Total Responses	100%	100%	100%	100%	100%

Question 23: In the last 12 months, how long have you delayed getting dental care?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No dental care needed	24%	20%	26%	27%	21%
No delay	49%	51%	25%	36%	51%
Less than 1 month	0%	2%	3%	3%	2%
1-2 months	1%	3%	3%	2%	2%
3-6 months	6%	7%	9%	7%	4%
Longer than 6 months	20%	18%	34%	26%	19%
Total Responses	100%	100%	100%	100%	100%

Question 24: In the last 12 months, how long have you delayed getting new eyeglasses or other eye care?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No eyeglasses or eye care needed	11%	13%	12%	11%	13%
No delay	70%	63%	40%	53%	60%
Less than 1 month	1%	2%	6%	5%	4%
1-2 months	2%	3%	2%	2%	1%
3-6 months	5%	5%	7%	7%	7%
Longer than 6 months	11%	14%	32%	22%	16%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 25: What has limited your ability to get prescription medications, dental care, or eyeglasses?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Can't afford it	30%	27%	29%	29%	31%
Insurance does not cover what I need	30%	24%	23%	26%	29%
Other	21%	22%	23%	22%	23%
Caregiving responsibilities	9%	5%	4%	3%	3%
Appointment or scheduling issues	7%	7%	6%	7%	5%
Lack of transportation	2%	6%	5%	3%	2%
The services or supplies are not available in my community	0%	3%	5%	5%	4%
Health limitations	0%	5%	6%	5%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 26: In the past year, have you had to delay or do without help for an emotional or mental health problem?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	93%	89%	90%	90%	91%
Yes	7%	11%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Question 27: What kind(s) of health care insurance do you have?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Medicare*	62%	85%	47%	47%	50%
Private insurance	33%	34%	21%	26%	32%
Other	12%	10%	11%	10%	8%
Veteran's health benefits	11%	8%	4%	7%	9%
Medicaid	5%	5%	18%	11%	4%
None	0%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%
*Medicare beneficiaries age 65 and older					

Information and Assistance

Question 28: Who would you contact if you needed information about services that help older adults?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Doctor's office, VA clinic, or registered nurse	21%	19%	19%	21%	22%
Family members, neighbors, or friends	18%	18%	23%	23%	21%
National organizations (AARP)	11%	11%	11%	9%	11%
Government agency	9%	8%	7%	6%	6%
Internet	9%	9%	3%	6%	9%
Elder Helpline	8%	6%	6%	6%	5%
Church	6%	7%	7%	7%	6%
Ageing agencies, senior centers, or retirement communities	6%	7%	6%	7%	6%
Newspaper, magazines	6%	6%	5%	4%	4%
Community organizations	4%	5%	5%	4%	3%
Other	3%	4%	7%	6%	5%
Total Responses	100%	100%	100%	100%	100%

Question 29: How do you find out what is going in your community?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Newspaper	21%	20%	28%	24%	21%
Television	20%	20%	18%	21%	22%
Family, neighbors, or friends	14%	16%	14%	16%	15%
Internet	12%	11%	7%	8%	11%
Newsletters, flyers, or bulletins	11%	10%	10%	10%	9%
Radio	9%	9%	11%	8%	8%
Community center or other community group/organization	6%	6%	5%	5%	6%
Faith-based organization	5%	5%	5%	5%	5%
Other	3%	2%	3%	3%	3%
Total Responses	100%	100%	100%	100%	100%

Question 30: Do you have access to the internet?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes	79%	72%	44%	57%	78%
No	21%	28%	56%	43%	22%
Total Responses	100%	100%	100%	100%	100%

Information and Assistance

Question 31: If training on using computers or the internet were available, would you be interested in attending?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	68%	63%	47%	58%	63%
Yes	32%	37%	53%	42%	37%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 32: How often do you eat all the food you need?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Always	74%	74%	65%	70%	75%
Most of the time	24%	21%	20%	21%	19%
Sometimes	2%	4%	11%	6%	4%
Hardly ever/never	0%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%

Question 33: Why is that you do not eat all the food you need?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Can't afford it	21%	16%	20%	22%	20%
I have little or no appetite and forget to eat sometimes	18%	17%	17%	15%	19%
I don't like to eat alone	18%	13%	10%	11%	16%
Other	18%	21%	15%	16%	17%
I am too tired or weak to prepare food	14%	13%	10%	14%	10%
I have physical or health issues that make eating difficult	7%	11%	11%	11%	9%
No transportation to get to the grocery store	4%	6%	10%	8%	5%
No or poorly working stove or refrigerator	0%	3%	6%	3%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 34: Do you eat a healthy variety of foods in your diet?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes	94%	92%	91%	91%	95%
No	6%	8%	9%	9%	5%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 35: Do you have a food debit card (also known as food stamps)?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	99%	95%	79%	86%	97%
Yes	1%	5%	21%	14%	3%
Total Responses	100%	100%	100%	100%	100%

Question 36: What are the reasons you do not have a food debit card?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Not needed	59%	64%	40%	55%	65%
I have been determined not eligible	16%	15%	27%	17%	14%
Other	12%	12%	15%	14%	10%
I don't like asking for help	8%	5%	10%	8%	6%
I won't get enough assistance to be worth the effort	4%	2%	4%	3%	2%
Refused	1%	0%	2%	1%	1%
Don't know	0%	1%	2%	1%	1%
I don't want to provide personal information	0%	0%	1%	1%	0%
Total Responses	100%	100%	100%	100%	100%

Question 37: Would you like more information about the card?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	74%	78%	56%	69%	81%
Yes	26%	22%	44%	31%	19%
Total Responses	100%	100%	100%	100%	100%

Question 38: Are you interested in learning about where meals for seniors may be offered in your community?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	83%	83%	64%	75%	85%
Yes	17%	17%	36%	25%	15%
Total Responses	100%	100%	100%	100%	100%

Senior Centers

Question 39: How often do you go to the senior center?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Never/hardly ever	92%	90%	84%	91%	94%
Sometimes	4%	6%	10%	6%	4%
Often	4%	4%	6%	3%	3%
Total Responses	100%	100%	100%	100%	100%

Question 40: Why is it that you hardly ever or never go to the Senior Center?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
I stay busy through other activities and groups	21%	26%	15%	20%	24%
I don't have time	14%	12%	12%	12%	12%
I am not aware of the services that are offered	14%	12%	11%	13%	11%
I don't think I am old enough to go there	10%	8%	9%	9%	9%
I would prefer a location that also includes other age groups	9%	8%	11%	9%	8%
Other	9%	12%	11%	13%	13%
There is not a senior center nearby	7%	6%	7%	7%	8%
I don't like the activities offered	6%	4%	5%	4%	4%
Transportation is not available	4%	4%	8%	6%	4%
Caregiving responsibilities	4%	3%	5%	4%	3%
Physically unable to attend	4%	3%	6%	5%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 41: What kinds of services or activities do you think should be offered at senior centers that you would be more likely to use?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Physical activities	20%	17%	17%	17%	16%
Card games	15%	12%	10%	11%	13%
Arts and crafts/hobby classes	15%	13%	14%	14%	13%
Nature-related activities	13%	13%	14%	14%	13%
Using the computer and/or Internet	13%	15%	14%	13%	15%
Travel/tours	12%	14%	15%	13%	14%
Genealogy classes	7%	10%	9%	10%	9%
Other	6%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Transportation

Question 42: Are you usually able to get where you need or want to go?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes	97%	96%	88%	93%	98%
No	3%	4%	12%	7%	2%
Total Responses	100%	100%	100%	100%	100%

Question 43: What is the main thing that limits your ability to get where you want to go?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
I don't know anyone I can ask	50%	8%	0%	17%	14%
Financial reasons	50%	8%	20%	8%	0%
There is no public transportation	0%	14%	3%	0%	14%
Health issues	0%	33%	49%	50%	43%
Don't know	0%	36%	28%	24%	29%
Total Responses	100%	100%	100%	100%	100%

Question 44: If you are limited in how often you drive, what limits you?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
I can/do not drive	19%	23%	30%	25%	18%
Spouse or other person usually drives	19%	12%	11%	13%	19%
Illness or physical problem	16%	16%	10%	11%	15%
Visual impairment	16%	11%	10%	13%	9%
Other	16%	17%	18%	21%	19%
Amount of traffic	6%	4%	3%	4%	6%
Financial reasons	3%	8%	11%	8%	11%
Car problems (no car or repairs needed)	3%	6%	5%	4%	1%
Car in use by someone else	0%	3%	1%	1%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Transportation

Question 45: What other ways do you use to get around?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Only get around by driving myself, or I am homebound	46%	43%	39%	43%	52%
A spouse, family member, friend or neighbor drives me	23%	22%	23%	21%	19%
I bicycle or walk	14%	16%	7%	10%	11%
Special transportation (golf cart, wheelchair, or scooter)	5%	5%	3%	6%	8%
I take a taxi or use public transportation	5%	5%	9%	6%	2%
Not applicable	3%	2%	3%	4%	2%
Other	3%	4%	7%	5%	4%
Senior ride service	1%	2%	4%	3%	1%
Church bus or van	1%	1%	4%	3%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 46: How often do you use public transportation?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
I don't use public transportation	81%	75%	64%	69%	69%
No public transportation is available in this area	9%	10%	8%	12%	24%
Hardly ever	6%	9%	10%	9%	5%
Sometimes	3%	4%	12%	6%	1%
Often	1%	2%	6%	3%	0%
Total Responses	100%	100%	100%	100%	100%

Question 47: Please rate your level of satisfaction with the public transportation services:

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Very satisfied	75%	49%	37%	37%	50%
Somewhat satisfied	25%	37%	43%	49%	50%
Somewhat dissatisfied	0%	8%	13%	7%	0%
Very dissatisfied	0%	7%	7%	7%	0%
Total Responses	100%	100%	100%	100%	100%

Transportation

Question 48: Please select your reasons for being less than satisfied with or are not using public transportation:

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
It is inconvenient (rides too long or too many stops)	50%	18%	12%	12%	11%
Other	50%	28%	33%	24%	11%
Don't need it	0%	10%	12%	18%	11%
My town has very limited public transportation	0%	13%	14%	12%	33%
I have health, age, or financial issues	0%	4%	7%	9%	0%
Safety issues	0%	7%	7%	9%	11%
It doesn't go where I need to go	0%	13%	14%	12%	22%
Not accessible with wheelchair	0%	0%	0%	0%	0%
It is not clean	0%	0%	0%	0%	0%
My friends don't use it	0%	2%	0%	0%	0%
Lack of knowledge about the service	0%	6%	2%	3%	0%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Elder Advocacy and Attitudes on Aging in the Community

Question 49: Do you feel your city/town values older people or is elder friendly?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Yes, very much so	35%	37%	40%	36%	35%
Yes, somewhat	44%	42%	31%	40%	43%
No, not very much	11%	10%	17%	12%	8%
Don't know	7%	7%	5%	5%	7%
No not at all	3%	5%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Elder Advocacy and Attitudes on Aging in the Community

Question 50: What makes your city/town elder-friendly to you?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
People are friendly and courteous to me	12%	12%	12%	12%	11%
There are many other seniors in my community	12%	11%	10%	11%	11%
I am treated with respect	11%	11%	13%	12%	11%
I feel safe when I am out in the community	11%	11%	10%	10%	11%
There are programs, services, activities, and events for me	10%	10%	10%	10%	10%
I feel I have something to contribute and that it would be appreciated	9%	10%	10%	9%	10%
Street signs are easy for me to read	9%	11%	11%	10%	11%
Transportation is available to seniors	9%	9%	11%	10%	9%
Businesses offer me senior discounts	9%	9%	8%	9%	9%
There are a variety of affordable housing options available	6%	6%	6%	6%	6%
Other	2%	1%	2%	1%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 51: What makes your city/town not seem elder-friendly to you?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
There are not very many services, facilities, or activities for seniors	19%	14%	13%	17%	16%
Services are not close to senior housing	13%	9%	10%	10%	11%
There are no sidewalks or covered bus areas	12%	11%	11%	12%	15%
I think age-based discrimination is common here	12%	10%	12%	10%	8%
Transportation is not available to me	11%	12%	9%	10%	14%
Signals are not long enough for me to cross the street	10%	10%	10%	8%	6%
Other	10%	13%	7%	10%	11%
I am not treated with respect	6%	7%	9%	7%	6%
I do not feel safe when I am out in the community	6%	9%	10%	8%	7%
People are not nice or friendly to me	2%	5%	9%	7%	6%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 52: Do you have any of the following problems with your home or neighborhood?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
High crime or bad neighborhood	25%	8%	6%	10%	7%
Hard to pay rent/mortgage/taxes (i.e., homeowner association dues)	25%	21%	31%	21%	21%
Too much upkeep, minor repairs (i.e., painting)	20%	23%	12%	15%	19%
Roofing or plumbing issue	15%	12%	13%	15%	13%
Major repairs are needed (other than roofing or plumbing)	10%	12%	13%	13%	8%
Other	5%	11%	17%	14%	24%
Flooding or other similar environmental problems	0%	4%	4%	6%	4%
Not accessible (i.e., stairs, no grab bars in bathtub, cabinets are hard to reach)	0%	5%	3%	6%	2%
Landlord issues	0%	3%	1%	1%	0%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 53: If you want or need to move, what type of location would you prefer?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Other	24%	17%	16%	15%	18%
Centrally located to be able to walk to services	20%	21%	22%	18%	14%
To live in a retirement community (seniors only)	20%	19%	14%	19%	18%
To live in a more secluded, more rural (country) setting	16%	15%	14%	15%	19%
To live in a family neighborhood (all ages)	8%	11%	14%	13%	10%
Assisted living	8%	11%	10%	8%	7%
To live in a more urban (city) setting	4%	8%	10%	12%	16%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 54: If you want or need to move, what type of structure would you prefer?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Other	40%	20%	16%	20%	24%
Single family home	35%	46%	49%	49%	56%
Apartment-type housing	15%	22%	19%	21%	12%
Duplex, triplex, or quad	10%	12%	16%	10%	9%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 55: If you want or need to move, what prevents you from moving?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Other	32%	16%	11%	14%	20%
My home was devalued, I won't get enough money out of it	18%	22%	26%	28%	40%
The idea of packing and moving is too overwhelming	14%	13%	5%	10%	13%
Not enough money or help with moving	9%	15%	26%	15%	8%
Attached to my current residence (memories)	9%	12%	4%	7%	4%
I don't know what options are available	9%	10%	14%	15%	10%
Preferred/affordable housing option not available	5%	6%	10%	8%	1%
Health issues	5%	4%	4%	3%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 56: Would you be interested in sharing your home with any of the following:

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
None	31%	35%	48%	49%	40%
Family member	29%	31%	27%	26%	31%
Friend	15%	10%	5%	6%	10%
Open to all options	6%	6%	5%	5%	6%
Another older person	5%	5%	4%	4%	3%
Individual who could assist around the house	5%	5%	3%	4%	3%
Other	5%	4%	6%	4%	4%
A college student	3%	3%	2%	2%	2%
A single mother and children	1%	2%	2%	0%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 57: How often do you feel safe at home?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	97%	97%	94%	96%	97%
Some of the time	3%	2%	6%	4%	2%
Rarely ever/never	0%	0%	0%	0%	1%
Total Responses	100%	100%	100%	100%	100%

Housing

Question 58: What makes you feel unsafe in your home or on your property?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Afraid of crime	50%	28%	30%	36%	29%
Other	50%	17%	57%	45%	57%
Unsafe building, flooring, stairways, or walkways	0%	7%	0%	0%	0%
Bathroom or kitchen is not senior friendly	0%	7%	4%	0%	0%
Afraid of falling or other mobility concerns	0%	16%	4%	9%	7%
Health limitations	0%	11%	0%	0%	0%
Fences and gates at property line need repair	0%	7%	0%	0%	0%
Inadequate lighting	0%	8%	4%	9%	7%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 59: How often do you feel safe out in your neighborhood?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	93%	91%	77%	86%	95%
Some of the time	6%	8%	17%	10%	3%
Rarely ever/never	1%	1%	6%	4%	2%
Total Responses	100%	100%	100%	100%	100%

Question 60: What makes you feel unsafe while out in your neighborhood?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Suspected drug-related activity	25%	16%	13%	14%	14%
Afraid of crime	19%	23%	23%	21%	20%
High-speed traffic or dangerous roadways	13%	10%	11%	10%	8%
Other	13%	3%	6%	6%	4%
Sidewalks non-existent or are broken and uneven	6%	10%	10%	9%	13%
No streetlights	6%	8%	10%	9%	9%
Loud or offensive noises, cars, or neighbors	6%	7%	5%	7%	7%
Loose animals	6%	8%	7%	8%	9%
Health limitations	6%	7%	8%	10%	11%
Vacant and abandoned dwellings	0%	7%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Volunteerism

Question 61: Do you currently volunteer?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	68%	64%	76%	69%	62%
Yes	32%	36%	24%	31%	38%
Total Responses	100%	100%	100%	100%	100%

Question 62: What type of organization do you volunteer for?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Faith or religious-based	22%	24%	25%	29%	28%
Community (i.e., arts organizations, museums, politics, etc.)	16%	15%	11%	11%	15%
Civic (city or county boards)	12%	9%	9%	8%	12%
Health-related (i.e., hospital, nursing home, Red Cross, politics, etc.)	10%	7%	11%	10%	7%
School-related (parent organization, primary school, or university, etc.)	9%	9%	9%	8%	6%
Professional organization	9%	7%	5%	3%	5%
Other	9%	13%	11%	14%	13%
Animal, wildlife, or nature-related organization	5%	6%	3%	5%	7%
Senior center	5%	5%	9%	6%	3%
Child welfare	3%	3%	5%	4%	3%
None of the above	0%	1%	3%	1%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Volunteerism

Question 63: What keeps you from volunteering?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Don't want to or not interested in volunteering	17%	15%	13%	17%	18%
Not enough time	15%	15%	13%	12%	15%
Work prevents it	14%	9%	7%	7%	9%
Health issues	13%	16%	24%	20%	17%
Limited energy or functional ability	10%	11%	9%	12%	8%
Haven't found the right organization	8%	7%	5%	5%	7%
Haven't been asked	7%	8%	7%	8%	5%
Caregiving responsibilities	6%	5%	6%	6%	5%
Other	6%	9%	8%	8%	11%
Lack of transportation	3%	4%	5%	3%	3%
None of the above	0%	1%	2%	1%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 64: Would you be interested in receiving information on volunteer opportunities in your area?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	75%	75%	61%	72%	74%
Yes	25%	25%	39%	28%	26%
Total Responses	100%	100%	100%	100%	100%

Employment

Question 65: What is your employment status?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Retired	47%	52%	43%	49%	56%
Working full-time	10%	7%	5%	4%	7%
Unable to work due to health or functional limitations	9%	9%	14%	12%	8%
Do not want to work	7%	5%	4%	6%	6%
Working part-time	6%	7%	5%	5%	5%
Full-time homemaker	6%	7%	10%	8%	5%
Full-time caregiver	5%	2%	3%	3%	3%
Self-employed	4%	4%	3%	3%	4%
Involuntarily unemployed	3%	2%	2%	3%	2%
Other	3%	3%	5%	4%	3%
I am actively looking for work but I haven't found a job yet	1%	2%	5%	4%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 66: Are you interested in switching to or securing part- or full-time work?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Not currently looking	64%	66%	54%	61%	69%
Other	18%	15%	14%	17%	14%
Part-time work	10%	13%	21%	16%	12%
Full-time work	4%	4%	6%	3%	2%
Caregiving responsibilities interfere with ability to look for work	4%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 67: Are you interested in receiving help from a job-matching service?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	85%	79%	56%	74%	81%
Yes	15%	17%	31%	20%	15%
Already tried a job-matching service	0%	4%	13%	7%	5%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Employment

Question 68: Do you want job training?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	92%	81%	63%	74%	83%
Yes	4%	12%	27%	17%	9%
Already received training	4%	6%	10%	8%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 70: If you are interested in finding employment but have been unable to do so, what has interfered with your ability to find a job?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Other	35%	30%	15%	20%	15%
Limited jobs available	29%	24%	29%	27%	27%
I am overqualified	18%	12%	11%	9%	18%
Health limitations	12%	16%	19%	22%	20%
Caregiving responsibilities	6%	11%	4%	4%	5%
Lack of transportation/too far away	0%	4%	4%	5%	7%
I am underqualified	0%	1%	4%	5%	4%
Language barriers	0%	3%	12%	7%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 71: In recent years, do you feel you have been wrongfully terminated, passed over for promotion, denied a position or mistreated in the workforce because of your age?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	95%	94%	93%	93%	93%
Yes	5%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 72: In thinking about your experiences as a consumer, in recent years have you felt that you were the victim of consumer fraud or a swindle?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	89%	88%	84%	86%	84%
Yes	11%	12%	16%	14%	16%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 73: How concerned are you about becoming the victim of consumer fraud or a swindle, such as identity theft, home repair fraud, or otherwise being pressured to make a financial commitment you might not agree with?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Extremely concerned	9%	26%	28%	23%	15%
Very concerned	27%	29%	37%	39%	38%
Somewhat concerned	45%	32%	14%	16%	23%
Not very concerned	18%	4%	16%	9%	19%
Not at all concerned	0%	9%	5%	13%	6%
Total Responses	100%	100%	100%	100%	100%

Question 74: Florida has several organizations in place that assist elderly and low-income residents with legal needs. Are you aware of any of the following organizations?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Florida Department of Elder Affairs	32%	30%	26%	28%	28%
Local Legal Aid Office	21%	21%	22%	20%	20%
Local Area Agency on Aging	19%	19%	19%	19%	20%
Florida Bar Lawyer Referral Service	14%	16%	16%	16%	17%
Florida Senior Legal Helpline	13%	14%	18%	17%	15%
Total Responses	100%	100%	100%	100%	100%

Question 75: Thinking about your experiences in the past three years, have you ever thought that you needed advice from a lawyer but did not go see a lawyer?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	87%	80%	76%	81%	78%
Yes	13%	20%	24%	19%	22%
Total Responses	100%	100%	100%	100%	100%

Question 76: Why didn't you see a lawyer?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Lawyers are too expensive	50%	43%	41%	41%	43%
Other	25%	21%	15%	20%	14%
I felt I could solve the problem myself	15%	14%	13%	12%	19%
I didn't know where to get a lawyer	5%	7%	15%	13%	9%
I wasn't sure the problem was legal	5%	9%	13%	8%	10%
I was embarrassed	0%	4%	4%	6%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Exploitation and Legal Issues

Question 77: What legal issues concern you the most?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Health-related (Medicaid or Medicare, improper billing)	18%	19%	22%	20%	21%
Other	16%	11%	11%	12%	13%
Guardianship or Power of Attorney	13%	10%	7%	7%	9%
Estate (wills, trusts)	13%	16%	8%	13%	16%
Family matters (divorce, custody, child support)	10%	10%	9%	9%	11%
Benefits (Social Security, Veterans Administration)	8%	10%	8%	10%	8%
Abuse, exploitation, or fraud	7%	7%	10%	8%	8%
Consumer (home improvement, shoddy goods or services)	7%	9%	6%	9%	8%
Employment (worker's compensation, discrimination)	5%	5%	11%	7%	3%
Housing (landlord/tenant, foreclosures, evictions)	3%	4%	9%	5%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 78: Are you aware of programs to assist elders in keeping themselves protected from abuse, neglect and financial exploitation (that is, being taken advantage of)?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	51%	54%	58%	57%	52%
Yes	49%	46%	42%	43%	48%
Total Responses	100%	100%	100%	100%	100%

Disaster Preparedness

Question 79: Would you be interested in learning more about temporary or special needs shelter options that might be available to you in the event of an emergency requiring evacuation?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
No	68%	69%	47%	60%	72%
Yes	32%	31%	53%	40%	28%
Total Responses	100%	100%	100%	100%	100%

Disaster Preparedness

Question 80: If elder-specific training or classes were available on how to best ensure your needs are met before, during and after a hurricane or other major hazardous event, how interested would you be in attending?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	59%	50%	38%	48%	55%
Somewhat interested	33%	33%	32%	33%	33%
Very interested	8%	16%	30%	19%	12%
Total Responses	100%	100%	100%	100%	100%

Demographic Information

Question 81: Are you male or female?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Male	57%	47%	33%	43%	54%
Female	43%	53%	67%	57%	46%
Total Responses	100%	100%	100%	100%	100%

Question 82: What race or ethnicity do you best identify with?

	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
White or Caucasian	95%	84%	20%	84%	90%
Black or African-American	4%	7%	29%	6%	2%
Latino	1%	7%	20%	4%	2%
Native American	0%	2%	25%	4%	4%
Asian or Pacific Islander	0%	1%	5%	1%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Demographic Information

Question 83: Which of these categories best describes your total household income in 2009 before taxes?					
	PSA 6	STATE	MINORITY	LOW-INCOME	RURAL
Under \$20,000	18%	18%	49%	100%	19%
\$20,000-\$29,999	21%	20%	24%	0%	17%
\$30,000-\$39,999	19%	16%	10%	0%	15%
\$40,000-\$49,999	11%	12%	5%	0%	10%
\$50,000-\$59,999	6%	9%	7%	0%	11%
\$60,000-\$69,999	7%	6%	1%	0%	4%
\$70,000-\$79,999	4%	4%	0%	0%	4%
\$80,000-\$89,999	1%	3%	1%	0%	5%
\$90,000-\$99,999	5%	3%	0%	0%	3%
\$100,000-\$109,999	4%	2%	0%	0%	4%
\$110,000-\$119,999	1%	1%	1%	0%	3%
\$120,000 or more	5%	6%	0%	0%	7%
Total Responses	100%	100%	100%	100%	100%