

Assessing the Needs of Elder Floridians: PSA 9

Introduction

A needs assessment was conducted by the Florida Department of Elder Affairs to determine the needs of elders residing in the community. Elders were sampled regardless of whether or not they had ever contacted or received services from the Department. Survey results are summarized at the Planning and Service Area (PSA) level and include special tabulations for “hard-to-measure” rural, low-income, and minority populations of elders. The survey was comprised of 82 questions distributed across 16 categories to assess need in such areas as health, employment, and transportation. PSA 9 is made up of Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties.

Survey Questions: PSA 9

Living Situation

Question 1: What is your current living situation?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Live with spouse	46%	49%	38%	41%	55%
Live alone	32%	31%	31%	35%	25%
Other	10%	6%	7%	4%	3%
Live with child	7%	8%	13%	10%	9%
Live with grandchild or other relative	3%	4%	10%	8%	6%
Live with friend	2%	2%	1%	2%	3%
Total Responses	100%	100%	100%	100%	100%

Self Care Limitations

Question 2: On a scale from zero to five, how much assistance do you need for the following personal care tasks (ADLs)?

		PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Bathing	0	91%	90%	77%	84%	93%
	1 to 3	3%	5%	11%	8%	4%
	4 to 5	6%	5%	12%	8%	4%
Dressing	0	92%	92%	79%	85%	93%
	1 to 3	4%	5%	12%	10%	6%
	4 to 5	4%	4%	9%	5%	2%
Eating	0	95%	93%	83%	88%	95%
	1 to 3	3%	4%	11%	8%	3%
	4 to 5	2%	3%	6%	4%	2%
Using the bathroom	0	94%	94%	87%	92%	96%
	1 to 3	4%	4%	7%	5%	3%
	4 to 5	2%	2%	5%	3%	1%
Transferring	0	93%	92%	82%	86%	91%
	1 to 3	6%	6%	13%	11%	8%
	4 to 5	1%	2%	6%	4%	2%
Walking	0	90%	89%	75%	84%	91%
	1 to 3	7%	8%	14%	9%	7%
	4 to 5	3%	4%	11%	7%	3%

Self Care Limitations

Question 3: How often do you receive the help you need with personal care tasks (ADLs)?					
	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	50%	47%	51%	50%	48%
Always	25%	12%	17%	14%	13%
Sometimes	19%	27%	23%	22%	20%
Most of the time	6%	14%	9%	14%	20%
Respondents	100%	100%	100%	100%	100%

Self Care Limitations

Question 4: On a scale from zero to five, how much assistance do you need for the following other activities (IADLs)?

		PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Heavy chores	0	59%	56%	45%	46%	58%
	1 to 3	22%	24%	29%	29%	27%
	4 to 5	18%	19%	26%	24%	16%
Light housekeeping	0	73%	76%	61%	67%	79%
	1 to 3	20%	16%	27%	22%	14%
	4 to 5	7%	8%	12%	12%	7%
Using the phone	0	95%	94%	86%	90%	96%
	1 to 3	3%	3%	6%	6%	2%
	4 to 5	2%	3%	8%	4%	2%
Managing money	0	91%	88%	80%	82%	91%
	1 to 3	6%	7%	9%	10%	6%
	4 to 5	3%	4%	11%	8%	3%
Preparing meals	0	83%	84%	74%	76%	86%
	1 to 3	9%	9%	14%	13%	9%
	4 to 5	8%	7%	11%	11%	5%
Shopping	0	83%	82%	68%	73%	84%
	1 to 3	5%	8%	17%	14%	10%
	4 to 5	12%	10%	14%	13%	7%
Taking medication	0	91%	91%	83%	85%	91%
	1 to 3	4%	5%	11%	8%	5%
	4 to 5	5%	4%	7%	6%	4%
Using transportation	0	87%	85%	71%	77%	88%
	1 to 3	6%	6%	11%	9%	6%
	4 to 5	7%	9%	18%	14%	6%

Self Care Limitations

Question 5: How often do you receive the help you need with general activities (IADLs)?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	47%	48%	50%	53%	47%
Most of the time	20%	16%	11%	15%	15%
Sometimes	18%	22%	23%	18%	21%
Always	14%	14%	16%	14%	17%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 6: From whom have you tried to get help with personal care tasks and general activities?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Family	22%	36%	48%	44%	49%
Not Applicable	19%	17%	0%	0%	0%
Other	18%	10%	13%	13%	11%
Friends and/or Neighbors	14%	18%	18%	25%	22%
Religious Organization	8%	6%	3%	4%	5%
Community Group	6%	3%	2%	3%	1%
Local Agency	6%	4%	4%	5%	5%
Federal Agency	6%	4%	4%	2%	4%
State Agency	1%	3%	7%	4%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Caregiving

Question 7: Do you ever provide care, either directly or indirectly over the telephone, for someone who is not able to take care of him or herself?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	71%	72%	70%	71%	73%
Yes	22%	20%	20%	19%	18%
Maybe	7%	8%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 8: How often do you provide care?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	19%	17%	13%	17%	12%
One or more times a year	8%	6%	12%	5%	16%
One or more times a month	27%	29%	18%	23%	16%
One or more times a week	31%	29%	32%	35%	41%
One or more times a day	8%	10%	10%	8%	7%
Continuously or all day long	8%	9%	15%	11%	7%
Total Responses	100%	100%	100%	100%	100%

Question 9: How many persons for whom you provide care are in each of the following categories?

		PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
0-18 years old	1+	11%	16%	24%	18%	21%
19-59 years old	1+	22%	25%	28%	23%	17%
60+ years old	1+	84%	86%	88%	88%	94%

Question 10: Do you have help with your caregiving responsibilities?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	65%	56%	61%	54%	53%
Yes	35%	44%	39%	46%	47%
Total Responses	100%	100%	100%	100%	100%

Question 11: Do you need help (or more help) with your caregiving responsibilities?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	68%	79%	79%	80%	77%
Yes	32%	21%	21%	20%	23%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 12: What type of help do you need?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Emotional support	17%	14%	10%	12%	11%
Help with household chores such as laundry and housekeeping	14%	13%	15%	13%	14%
Financial help	14%	12%	17%	15%	15%
Information about resources	14%	14%	17%	19%	15%
Someone to provide care so I can have a break	11%	11%	12%	16%	15%
Assistance with the personal care tasks for the care recipient	8%	12%	8%	9%	13%
Training on how to provide care	8%	7%	12%	7%	8%
Transportation	8%	12%	8%	6%	7%
Other	6%	6%	2%	3%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents in the PSA9.

Question 13: From whom have you tried to get help with your caregiving responsibilities?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Family	18%	25%	21%	28%	21%
Religious organization	18%	11%	4%	7%	2%
Community group	14%	10%	11%	10%	12%
Local agency	14%	12%	14%	17%	17%
Friends/neighbors	14%	14%	7%	3%	12%
State agency	9%	11%	21%	10%	12%
Federal agency	9%	10%	14%	7%	7%
Other	5%	5%	4%	10%	7%
Not applicable	0%	2%	4%	7%	10%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Caregiving

Question 14: Are any of the following reasons why you do not receive or did not try to get help with your caregiving responsibilities?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
I can't afford the expense	27%	20%	17%	17%	15%
The care does not require a lot of time or energy	18%	12%	17%	15%	17%
I don't like asking for help	9%	10%	12%	12%	15%
Services are not available	9%	14%	14%	12%	15%
I don't have time to check out options	9%	13%	5%	15%	8%
I don't think I would be satisfied with the available help	9%	6%	10%	8%	5%
The care recipient won't allow someone new to provide help	9%	13%	5%	8%	13%
Other	9%	4%	12%	6%	3%
I don't want strangers in my house	0%	8%	10%	8%	8%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 15: Would you be interested in receiving caregiver training?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	95%	90%	76%	87%	91%
Yes	5%	10%	24%	13%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 16: During the past year have you attended an event offering free health information?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	86%	84%	82%	85%	87%
Yes	14%	16%	18%	15%	13%
Total Responses	100%	100%	100%	100%	100%

Question 17: If training or classes were available to help you learn about keeping yourself healthy, how interested would be in attending?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	56%	53%	39%	48%	53%
Somewhat interested	33%	32%	34%	38%	38%
Very interested	11%	16%	27%	14%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 18: Are you regularly doing a physical activity three or more times a week?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes	81%	76%	66%	74%	78%
No	19%	24%	34%	26%	22%
Total Responses	100%	100%	100%	100%	100%

Question 19: If you need medical care, are you able to get it?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes, always	77%	81%	64%	74%	82%
Yes, most of the time	19%	13%	21%	16%	14%
Yes, sometimes	3%	4%	9%	7%	3%
No, never or hardly ever	1%	2%	6%	3%	1%
Total Responses	100%	100%	100%	100%	100%

Question 20: What keeps you from getting medical care?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Insurance does not cover all I need	25%	21%	17%	20%	18%
Lack of transportation	17%	10%	8%	8%	6%
Lack of money	17%	19%	24%	23%	24%
Other	14%	14%	9%	7%	11%
No provider will take my insurance	8%	8%	8%	5%	6%
No insurance	8%	10%	17%	17%	18%
No local provider	6%	9%	4%	8%	9%
Caregiving responsibilities	3%	6%	7%	6%	6%
Language barrier	3%	4%	7%	6%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Health and Health Promotion

Question 21: In the last 12 months, how long have you delayed filling your prescription medications?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No prescription medications needed	4%	8%	12%	10%	14%
No delay	85%	82%	63%	73%	77%
Less than 1 month	4%	5%	8%	8%	5%
1-2 months	2%	3%	10%	6%	2%
3-6 months	4%	1%	4%	2%	1%
Longer than 6 months	1%	1%	3%	2%	1%
Total Responses	100%	100%	100%	100%	100%

Question 22: Are you aware of any prescription assistance programs?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	51%	52%	60%	54%	54%
Yes	49%	48%	40%	46%	46%
Total Responses	100%	100%	100%	100%	100%

Question 23: In the last 12 months, how long have you delayed getting dental care?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No delay	65%	51%	25%	36%	51%
Longer than 6 months	14%	18%	34%	26%	19%
No dental care needed	8%	20%	26%	27%	21%
3-6 months	7%	7%	9%	7%	4%
Less than 1 month	4%	2%	3%	3%	2%
1-2 months	2%	3%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%

Question 24: In the last 12 months, how long have you delayed getting new eyeglasses or other eye care?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No delay	71%	63%	40%	53%	60%
Longer than 6 months	12%	14%	32%	22%	16%
No eyeglasses or eye care needed	9%	13%	12%	11%	13%
1-2 months	4%	3%	2%	2%	1%
Less than 1 month	3%	2%	6%	5%	4%
3-6 months	1%	5%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 25: What has limited your ability to get prescription medications, dental care, or eyeglasses?					
	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Other	38%	22%	23%	22%	23%
Insurance does not cover what I need	26%	24%	23%	26%	29%
Can't afford it	21%	27%	29%	29%	31%
Health limitations	5%	5%	6%	5%	3%
Lack of transportation	5%	6%	5%	3%	2%
Appointment or scheduling issues	2%	7%	6%	7%	5%
Caregiving responsibilities	2%	5%	4%	3%	3%
The services or supplies are not available in my community	0%	3%	5%	5%	4%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Health and Health Promotion

Question 26: In the past year, have you had to delay or do without help for an emotional or mental health problem?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	97%	89%	90%	90%	91%
Yes	3%	11%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Question 27: What kind(s) of health care insurance do you have?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Medicare*	73%	85%	47%	47%	50%
Private insurance	36%	34%	21%	26%	32%
Veteran's health benefits	9%	8%	4%	7%	9%
Other	7%	10%	11%	10%	8%
Medicaid	5%	5%	18%	11%	4%
None	1%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%
*Medicare beneficiaries age 65 and older					

Information and Assistance

Question 28: Who would you contact if you needed information about services that help older adults?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Family members, neighbors, or friends	22%	18%	23%	23%	21%
Doctor's office, VA clinic, or registered nurse	20%	19%	19%	21%	22%
National organizations (AARP)	12%	11%	11%	9%	11%
Internet	9%	9%	3%	6%	9%
Government agency	9%	8%	7%	6%	6%
Aging agencies, senior centers, or retirement communities	8%	7%	6%	7%	6%
Newspaper, magazines	5%	6%	5%	4%	4%
Elder Helpline	4%	6%	6%	6%	5%
Church	4%	7%	7%	7%	6%
Other	4%	4%	7%	6%	5%
Community organizations	4%	5%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

Information and Assistance

Question 29: How do you find out what is going in your community?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Newspaper	20%	20%	18%	21%	22%
Television	20%	20%	28%	24%	21%
Family, neighbors, or friends	18%	16%	14%	16%	15%
Internet	11%	11%	7%	8%	11%
Newsletters, flyers, or bulletins	10%	10%	10%	10%	9%
Radio	10%	9%	11%	8%	8%
Community center or other community group/organization	6%	6%	5%	5%	6%
Faith-based organization	4%	5%	5%	5%	5%
Other	2%	2%	3%	3%	3%
Total Responses	100%	100%	100%	100%	100%

Question 30: Do you have access to the internet?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes	76%	72%	44%	57%	78%
No	24%	28%	56%	43%	22%
Total Responses	100%	100%	100%	100%	100%

Question 31: If training on using computers or the internet were available, would you be interested in attending?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	65%	63%	47%	58%	63%
Yes	35%	37%	53%	42%	37%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 32: How often do you eat all the food you need?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Always	77%	74%	65%	70%	75%
Most of the time	18%	21%	20%	21%	19%
Sometimes	5%	4%	11%	6%	4%
Hardly ever/never	0%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 33: Why is that you do not eat all the food you need?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Other	26%	21%	15%	16%	17%
Can't afford it	12%	16%	20%	22%	20%
I am too tired or weak to prepare food	12%	13%	10%	14%	10%
I have physical or health issues that make eating difficult	12%	11%	11%	11%	9%
I have little or no appetite and forget to eat sometimes	12%	17%	17%	15%	19%
I don't like to eat alone	12%	13%	10%	11%	16%
No transportation to get to the grocery store	9%	6%	10%	8%	5%
No or poorly working stove or refrigerator	6%	3%	6%	3%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 34: Do you eat a healthy variety of foods in your diet?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes	94%	92%	91%	91%	95%
No	6%	8%	9%	9%	5%
Total Responses	100%	100%	100%	100%	100%

Question 35: Do you have a food debit card (also known as food stamps)?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	97%	95%	79%	86%	97%
Yes	3%	5%	21%	14%	3%
Total Responses	100%	100%	100%	100%	100%

Question 36: What are the reasons you do not have a food debit card?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Not needed	73%	64%	40%	55%	65%
I have been determined not eligible	19%	15%	27%	17%	14%
I don't like asking for help	3%	5%	10%	8%	6%
Other	3%	12%	15%	14%	10%
Don't know	1%	1%	2%	1%	1%
I won't get enough assistance to be worth the effort	1%	2%	4%	3%	2%
Refused	0%	0%	2%	1%	1%
I don't want to provide personal information	0%	0%	1%	1%	0%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 37: Would you like more information about the card?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	85%	78%	56%	69%	81%
Yes	15%	22%	44%	31%	19%
Total Responses	100%	100%	100%	100%	100%

Question 38: Are you interested in learning about where meals for seniors may be offered in your community?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	88%	83%	64%	75%	85%
Yes	12%	17%	36%	25%	15%
Total Responses	100%	100%	100%	100%	100%

Senior Centers

Question 39: How often do you go to the senior center?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Never/hardly ever	91%	90%	84%	91%	94%
Often	6%	4%	6%	3%	3%
Sometimes	3%	6%	10%	6%	4%
Total Responses	100%	100%	100%	100%	100%

Question 40: Why is it that you hardly ever or never go to the Senior Center?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
I stay busy through other activities and groups	30%	26%	15%	20%	24%
I am not aware of the services that are offered	15%	12%	10%	11%	11%
Other	11%	12%	11%	13%	13%
I don't have time	9%	12%	12%	12%	12%
I would prefer a location that also includes other age groups	9%	8%	11%	9%	8%
I don't think I am old enough to go there	7%	8%	9%	9%	9%
There is not a senior center nearby	6%	6%	7%	7%	8%
Transportation is not available	5%	4%	8%	6%	4%
I don't like the activities offered	3%	4%	5%	4%	4%
Physically unable to attend	3%	3%	6%	5%	4%
Caregiving responsibilities	3%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Senior Centers

Question 41: What kinds of services or activities do you think should be offered at senior centers that you would be more likely to use?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Physical activities	17%	17%	17%	17%	16%
Arts and crafts/hobby classes	15%	13%	14%	14%	13%
Using the computer and/or Internet	15%	15%	14%	13%	15%
Card games	14%	12%	10%	11%	13%
Travel/tours	12%	14%	15%	13%	14%
Nature-related activities	11%	13%	14%	14%	13%
Genealogy classes	9%	10%	9%	10%	9%
Other	7%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Transportation

Question 42: Are you usually able to get where you need or want to go?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes	97%	96%	88%	93%	98%
No	3%	4%	12%	7%	2%
Total Responses	100%	100%	100%	100%	100%

Question 43: What is the main thing that limits your ability to get where you want to go?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
I don't know anyone I can ask	50%	8%	0%	17%	14%
Don't know	50%	36%	28%	24%	29%
There is no public transportation	0%	14%	3%	0%	14%
Financial reasons	0%	8%	20%	8%	0%
Health issues	0%	33%	49%	50%	43%
Total Responses	100%	100%	100%	100%	100%

Transportation

Question 44: If you are limited in how often you drive, what limits you?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Other	35%	17%	18%	21%	19%
I can/do not drive	20%	23%	30%	25%	18%
Illness or physical problem	10%	16%	10%	11%	15%
Visual impairment	10%	11%	10%	13%	9%
Car in use by someone else	10%	3%	1%	1%	3%
Financial reasons	5%	8%	11%	8%	11%
Car problems (no car or repairs needed)	5%	6%	5%	4%	1%
Spouse or other person usually drives	5%	12%	11%	13%	19%
Amount of traffic	0%	4%	3%	4%	6%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 45: What other ways do you use to get around?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Only get around by driving myself, or I am homebound	46%	43%	39%	43%	52%
A spouse, family member, friend or neighbor drives me	21%	22%	23%	21%	19%
I bicycle or walk	15%	16%	7%	10%	11%
Special transportation (golf cart, wheelchair, or scooter)	6%	5%	3%	6%	8%
Other	5%	4%	7%	5%	4%
I take a taxi or use public transportation	2%	4%	9%	6%	2%
Church bus or van	1%	1%	4%	3%	1%
Senior ride service	1%	2%	4%	3%	1%
Not applicable	1%	3%	3%	4%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 46: How often do you use public transportation?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
I don't use public transportation	70%	75%	64%	69%	69%
No public transportation is available in this area	15%	10%	8%	12%	24%
Hardly ever	11%	9%	10%	9%	5%
Sometimes	4%	4%	12%	6%	1%
Often	0%	2%	6%	3%	0%
Total Responses	100%	100%	100%	100%	100%

Transportation

Question 47: Please rate your level of satisfaction with the public transportation services:

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Very satisfied	67%	49%	37%	37%	50%
Somewhat satisfied	33%	37%	43%	49%	50%
Somewhat dissatisfied	0%	8%	13%	7%	0%
Very dissatisfied	0%	7%	7%	7%	0%
Total Responses	100%	100%	100%	100%	100%

Question 48: Please select your reasons for being less than satisfied with or are not using public transportation:

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
My town has very limited public transportation	25%	13%	14%	12%	33%
It is inconvenient (rides too long or too many stops)	25%	18%	12%	12%	11%
Don't need it	13%	10%	12%	18%	11%
It doesn't go where I need to go	13%	13%	14%	12%	22%
Lack of knowledge about the service	13%	6%	2%	3%	0%
Other	13%	28%	33%	24%	11%
I have health, age, or financial issues	0%	4%	7%	9%	0%
Safety issues	0%	7%	7%	9%	11%
Not accessible with wheelchair	0%	0%	0%	0%	0%
It is not clean	0%	0%	0%	0%	0%
My friends don't use it	0%	2%	0%	0%	0%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Elder Advocacy and Attitudes on Aging in the Community

Question 49: Do you feel your city/town values older people or is elder friendly?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Yes, somewhat	51%	42%	31%	40%	43%
Yes, very much so	34%	37%	40%	36%	35%
Don't know	6%	7%	5%	5%	7%
No, not very much	6%	10%	17%	12%	8%
No not at all	3%	5%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Elder Advocacy and Attitudes on Aging in the Community

Question 50: What makes your city/town elder-friendly to you?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Street signs are easy for me to read	11%	11%	11%	10%	11%
People are friendly and courteous to me	11%	12%	12%	12%	11%
I feel safe when I am out in the community	11%	11%	10%	10%	11%
There are many other seniors in my community	11%	11%	10%	11%	11%
I am treated with respect	10%	11%	13%	12%	11%
There are programs, services, activities, and events for me	10%	10%	10%	10%	10%
I feel I have something to contribute and that it would be appreciated	9%	10%	10%	9%	10%
Transportation is available to seniors	8%	9%	11%	10%	9%
Businesses offer me senior discounts	8%	9%	8%	9%	9%
There are a variety of affordable housing options available	7%	6%	6%	6%	6%
Other	2%	1%	2%	1%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 51: What makes your city/town not seem elder-friendly to you?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Other	17%	13%	7%	10%	11%
Transportation is not available to me	16%	12%	9%	10%	14%
There are not very many services, facilities, or activities for seniors	12%	14%	13%	17%	16%
I think age-based discrimination is common here	10%	10%	12%	10%	8%
There are no sidewalks or covered bus areas	9%	11%	11%	12%	15%
People are not nice or friendly to me	9%	5%	9%	7%	6%
Signals are not long enough for me to cross the street	8%	10%	10%	8%	6%
I do not feel safe when I am out in the community	7%	9%	10%	8%	7%
I am not treated with respect	6%	7%	9%	7%	6%
Services are not close to senior housing	6%	9%	10%	10%	11%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 52: Do you have any of the following problems with your home or neighborhood?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Hard to pay rent/mortgage/taxes (i.e., homeowner association dues)	26%	21%	31%	21%	21%
Too much upkeep, minor repairs (i.e., painting)	21%	23%	12%	15%	19%
Other	21%	11%	17%	14%	24%
Roofing or plumbing issue	11%	12%	13%	15%	13%
Major repairs are needed (other than roofing or plumbing)	11%	12%	13%	13%	8%
High crime or bad neighborhood	11%	8%	6%	10%	7%
Landlord issues	0%	3%	1%	1%	0%
Flooding or other similar environmental problems	0%	4%	4%	6%	4%
Not accessible (i.e., stairs, no grab bars in bathtub, cabinets are hard to reach)	0%	5%	3%	6%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 53: If you want or need to move, what type of location would you prefer?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Centrally located to be able to walk to services	26%	21%	22%	18%	14%
Other	18%	17%	16%	15%	18%
To live in a family neighborhood (all ages)	16%	11%	14%	13%	10%
Assisted living	16%	11%	10%	8%	7%
To live in a more urban (city) setting	13%	8%	10%	12%	16%
To live in a more secluded, more rural (country) setting	5%	13%	14%	15%	19%
To live in a retirement community (seniors only)	5%	18%	14%	19%	18%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 54: If you want or need to move, what type of structure would you prefer?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Single family home	52%	46%	49%	49%	56%
Other	26%	20%	16%	20%	24%
Apartment-type housing	17%	22%	19%	21%	12%
Duplex, triplex, or quad	4%	12%	16%	10%	9%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 55: If you want or need to move, what prevents you from moving?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Not enough money or help with moving	19%	15%	26%	15%	8%
My home was devalued, I won't get enough money out of it	19%	22%	26%	28%	40%
Attached to my current residence (memories)	15%	12%	4%	7%	4%
Other	15%	16%	11%	14%	20%
The idea of packing and moving is too overwhelming	12%	13%	5%	10%	13%
Preferred/affordable housing option not available	8%	6%	10%	8%	1%
I don't know what options are available	8%	10%	14%	15%	10%
Health issues	4%	4%	4%	3%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 56: Would you be interested in sharing your home with any of the following:

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
None	43%	35%	48%	49%	40%
Family member	25%	31%	27%	26%	31%
Friend	11%	10%	5%	6%	10%
Another older person	5%	5%	4%	4%	3%
Individual who could assist around the house	5%	5%	3%	4%	3%
A college student	4%	3%	2%	2%	2%
Other	3%	4%	6%	4%	4%
Open to all options	2%	6%	5%	5%	6%
A single mother and children	1%	2%	2%	0%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 57: How often do you feel safe at home?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	98%	97%	94%	96%	97%
Some of the time	2%	2%	6%	4%	2%
Rarely ever/never	0%	0%	0%	0%	1%
Total Responses	100%	100%	100%	100%	100%

Housing

Question 58: What makes you feel unsafe in your home or on your property?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Afraid of crime	50%	28%	30%	36%	29%
Other	50%	17%	57%	45%	57%
Unsafe building, flooring, stairways, or walkways	0%	7%	0%	0%	0%
Bathroom or kitchen is not senior friendly	0%	7%	4%	0%	0%
Afraid of falling or other mobility concerns	0%	16%	4%	9%	7%
Health limitations	0%	11%	0%	0%	0%
Fences and gates at property line need repair	0%	7%	0%	0%	0%
Inadequate lighting	0%	8%	4%	9%	7%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 59: How often do you feel safe out in your neighborhood?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	93%	91%	77%	86%	95%
Some of the time	7%	8%	17%	10%	3%
Rarely ever/never	0%	1%	6%	4%	2%
Total Responses	100%	100%	100%	100%	100%

Question 60: What makes you feel unsafe while out in your neighborhood?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Afraid of crime	30%	23%	23%	21%	20%
Vacant and abandoned dwellings	10%	7%	7%	7%	7%
Sidewalks non-existent or are broken and uneven	10%	10%	10%	9%	13%
No streetlights	10%	8%	10%	9%	9%
High-speed traffic or dangerous roadways	10%	10%	11%	10%	8%
Loose animals	10%	8%	7%	8%	9%
Health limitations	10%	7%	8%	10%	11%
Suspected drug-related activity	5%	16%	13%	14%	14%
Loud or offensive noises, cars, or neighbors	5%	7%	5%	7%	7%
Other	0%	3%	6%	6%	4%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Volunteerism

Question 61: Do you currently volunteer?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	63%	64%	76%	69%	62%
Yes	37%	36%	24%	31%	38%
Total Responses	100%	100%	100%	100%	100%

Question 62: What type of organization do you volunteer for?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Community (i.e., arts organizations, museums, politics, etc.)	22%	15%	11%	11%	15%
Other	15%	13%	11%	14%	13%
Health-related (i.e., hospital, nursing home, Red Cross, politics, etc.)	12%	7%	11%	10%	7%
Faith or religious-based	10%	24%	25%	29%	28%
Professional organization	9%	7%	5%	3%	5%
Animal, wildlife, or nature-related organization	9%	6%	3%	5%	7%
School-related (parent organization, primary school, or university, etc.)	7%	9%	9%	8%	6%
Civic (city or county boards)	6%	9%	9%	8%	12%
Senior center	6%	5%	9%	6%	3%
None of the above	3%	1%	3%	1%	1%
Child welfare	1%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Volunteerism

Question 63: What keeps you from volunteering?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Don't want to or not interested in volunteering	20%	15%	13%	17%	18%
Not enough time	18%	15%	13%	12%	15%
Other	10%	9%	8%	8%	11%
Limited energy or functional ability	9%	11%	9%	12%	8%
Haven't found the right organization	9%	7%	5%	5%	7%
Work prevents it	8%	9%	7%	7%	9%
Health issues	8%	16%	24%	20%	17%
Haven't been asked	7%	8%	7%	8%	5%
Caregiving responsibilities	4%	5%	6%	6%	5%
None of the above	4%	1%	2%	1%	2%
Lack of transportation	1%	4%	5%	3%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 64: Would you be interested in receiving information on volunteer opportunities in your area?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	74%	75%	61%	72%	74%
Yes	26%	25%	39%	28%	26%
Total Responses	100%	100%	100%	100%	100%

Employment

Question 65: What is your employment status?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Retired	52%	52%	43%	49%	56%
Unable to work due to health or functional limitations	8%	9%	14%	12%	8%
Working part-time	7%	7%	5%	5%	5%
Working full-time	7%	7%	5%	4%	7%
Full-time homemaker	7%	7%	10%	8%	5%
Do not want to work	7%	5%	4%	6%	6%
Self-employed	4%	4%	3%	3%	4%
I am actively looking for work but I haven't found a job yet	3%	2%	5%	4%	2%
Full-time caregiver	2%	2%	3%	3%	3%
Other	1%	3%	5%	4%	3%
Involuntarily unemployed	1%	2%	2%	3%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 66: Are you interested in switching to or securing part- or full-time work?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Not currently looking	65%	66%	54%	61%	69%
Part-time work	16%	13%	21%	16%	12%
Other	16%	15%	14%	17%	14%
Full-time work	3%	4%	6%	3%	2%
Caregiving responsibilities interfere with ability to look for work	1%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 67: Are you interested in receiving help from a job-matching service?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	73%	79%	56%	74%	81%
Yes	23%	17%	31%	20%	15%
Already tried a job-matching service	3%	4%	13%	7%	5%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Employment

Question 68: Do you want job training?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	90%	81%	63%	74%	83%
Yes	10%	12%	27%	17%	9%
Already received training	0%	6%	10%	8%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 70: If you are interested in finding employment but have been unable to do so, what has interfered with your ability to find a job?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Limited jobs available	29%	24%	29%	27%	27%
Other	24%	30%	15%	20%	15%
I am overqualified	18%	12%	11%	9%	18%
Health limitations	12%	16%	19%	22%	20%
Lack of transportation/too far away	6%	4%	4%	5%	7%
Caregiving responsibilities	6%	11%	4%	4%	5%
Language barriers	6%	3%	12%	7%	4%
I am underqualified	0%	1%	4%	5%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 71: In recent years, do you feel you have been wrongfully terminated, passed over for promotion, denied a position or mistreated in the workforce because of your age?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	97%	94%	93%	93%	93%
Yes	3%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Question 72: In thinking about your experiences as a consumer, in recent years have you felt that you were the victim of consumer fraud or a swindle?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	87%	88%	84%	86%	84%
Yes	13%	12%	16%	14%	16%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 73: How concerned are you about becoming the victim of consumer fraud or a swindle, such as identity theft, home repair fraud, or otherwise being pressured to make a financial commitment you might not agree with?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Extremely concerned	38%	26%	28%	23%	15%
Somewhat concerned	38%	32%	14%	16%	23%
Very concerned	23%	29%	37%	39%	38%
Not very concerned	0%	4%	16%	9%	19%
Not at all concerned	0%	9%	5%	13%	6%
Total Responses	100%	100%	100%	100%	100%

Question 74: Florida has several organizations in place that assist elderly and low-income residents with legal needs. Are you aware of any of the following organizations?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Florida Department of Elder Affairs	30%	30%	26%	28%	28%
Local Legal Aid Office	20%	21%	22%	20%	20%
Local Area Agency on Aging	20%	19%	19%	19%	20%
Florida Senior Legal Helpline	15%	14%	18%	17%	15%
Florida Bar Lawyer Referral Service	15%	16%	16%	16%	17%
Total Responses	100%	100%	100%	100%	100%

Question 75: Thinking about your experiences in the past three years, have you ever thought that you needed advice from a lawyer but did not go see a lawyer?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	83%	80%	76%	81%	78%
Yes	17%	20%	24%	19%	22%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 76: Why didn't you see a lawyer?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Lawyers are too expensive	42%	43%	41%	41%	43%
Other	33%	21%	15%	20%	14%
I felt I could solve the problem myself	8%	14%	13%	12%	19%
I didn't know where to get a lawyer	8%	7%	15%	13%	9%
I wasn't sure the problem was legal	8%	9%	13%	8%	10%
I was embarrassed	0%	4%	4%	6%	4%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 77: What legal issues concern you the most?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Health-related (Medicaid or Medicare, improper billing)	20%	19%	22%	20%	21%
Estate (wills, trusts)	16%	16%	8%	13%	16%
Benefits (Social Security, Veterans Administration)	12%	10%	8%	10%	8%
Guardianship or Power of Attorney	11%	10%	7%	7%	9%
Family matters (divorce, custody, child support)	10%	10%	9%	9%	11%
Other	8%	11%	11%	12%	13%
Consumer (home improvement, shoddy goods or services)	8%	9%	6%	9%	8%
Abuse, exploitation, or fraud	6%	7%	10%	8%	8%
Employment (worker's compensation, discrimination)	5%	5%	11%	7%	3%
Housing (landlord/tenant, foreclosures, evictions)	4%	4%	9%	5%	3%
Total Responses	100%	100%	100%	100%	100%
*Question was not pertinent to all respondents.					

Question 78: Are you aware of programs to assist elders in keeping themselves protected from abuse, neglect and financial exploitation (that is, being taken advantage of)?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	55%	54%	58%	57%	52%
Yes	45%	46%	42%	43%	48%
Total Responses	100%	100%	100%	100%	100%

Disaster Preparedness

Question 79: Would you be interested in learning more about temporary or special needs shelter options that might be available to you in the event of an emergency requiring evacuation?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
No	69%	69%	47%	60%	72%
Yes	31%	31%	53%	40%	28%
Total Responses	100%	100%	100%	100%	100%

Question 80: If elder-specific training or classes were available on how to best ensure your needs are met before, during and after a hurricane or other major hazardous event, how interested would you be in attending?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	49%	50%	38%	48%	55%
Somewhat interested	35%	33%	32%	33%	33%
Very interested	16%	16%	30%	19%	12%
Total Responses	100%	100%	100%	100%	100%

Demographic Information

Question 81: Are you male or female?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Female	52%	53%	67%	57%	46%
Male	48%	47%	33%	43%	54%
Total Responses	100%	100%	100%	100%	100%

Question 82: What race or ethnicity do you best identify with?

	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
White or Caucasian	89%	84%	20%	84%	90%
Black or African-American	5%	7%	29%	6%	2%
Latino	4%	7%	20%	4%	2%
Native American	2%	2%	25%	4%	4%
Asian or Pacific Islander	0%	1%	5%	1%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Demographic Information

Question 83: Which of these categories best describes your total household income in 2009 before taxes?					
	PSA 9	STATE	MINORITY	LOW-INCOME	RURAL
Under \$20,000	15%	18%	49%	100%	19%
\$20,000-\$29,999	16%	20%	24%	0%	17%
\$30,000-\$39,999	15%	16%	10%	0%	15%
\$40,000-\$49,999	15%	12%	5%	0%	10%
\$50,000-\$59,999	9%	9%	7%	0%	11%
\$60,000-\$69,999	3%	6%	1%	0%	4%
\$70,000-\$79,999	6%	4%	0%	0%	4%
\$80,000-\$89,999	4%	3%	1%	0%	5%
\$90,000-\$99,999	3%	3%	0%	0%	3%
\$100,000-\$109,999	3%	2%	0%	0%	4%
\$110,000-\$119,999	4%	1%	1%	0%	3%
\$120,000 or more	7%	6%	0%	0%	7%
Total Responses	100%	100%	100%	100%	100%