

Communication: Information: Access:

A Series of Five Regional Consultation Workshops (October 15, & 21-24, 2003)

On

Enhancing Communications, Management and Information Systems For the Statewide Service Network

Sponsored by The Florida Department of Elder Affairs

Invited Participants: Aging Network Partners (AAAs, lead agencies, providers)
Health & Human Services/Consumer-Directed Care Partner
Agencies (AHCA, DCF, DOH)
Consumers and their representatives

Dates and Locations (see next page for times and addresses)

DATE	LOCATION	DATE	LOCATION
October 15	Orlando	October 23	Pembroke Pines
October 21	Jacksonville	October 24	Panama City
October 22	Temple Terrace		

The Workshop

The Department of Elder Affairs, in collaboration with its partners and the Aging Network, invites you to a consultation workshop on communications, management and information systems. Some of these systems are used to provide care, others to help manage processes and budgets, and others to communicate with consumers, service providers and others.

Modern systems are now so powerful, easy to use and inexpensive that enhancement opportunities are available that even a year ago seemed unimaginable. So what sort of system would we all like to see and use?

Among the themes for review are enhancing:

- Information access - through the internet, for example
- Access to services - through better information
- Management of resources - through more accurate, simpler systems
- Communications - throughout the network
- Privacy and security – throughout the network

Come tell us what systems you are using or what you would like to see – at home, at the point of care, in the office, in the field. Express your views on the future shape and direction of our information, communications and management systems, so we can all move closer to our shared goal – the effective delivery of services to those who need them, at a price we can all afford.

PKV Management Consulting Inc. has been working with the Department to develop a plan for putting a system in place that can meet our needs in the coming years. Now is an opportunity to set out some of the key issues the plan needs to address. Please join us to help identify what needs to be done and how we can work together to create better communications, management and information systems for everyone.

Workshop Format and Schedule

Workshop Format

- Part 1. Service Delivery and Administration (for internal/network staff)
- Part 2. Consumer Focus (public participation)
- Part 3. The network: "Enterprise-Wide"

Workshop Schedule

Date	Time	Location
October 15, 2003	9:00 a.m. – 1:00 p.m.	Marks Street Senior Center 99 East Marks Street Orlando, FL 32803 (407) 245-0921
October 21, 2003	9:00 a.m. – 1:00 p.m.	Mary L. Singleton Center 150 East First Street Jacksonville, FL 32206 (904) 630-0928
October 22, 2003	1:00 p.m. - 4:00 p.m.	Lightfoot Recreation Center 10901 North 56 th Street Temple Terrace, FL 33617 (813) 989-7183
October 23, 2003	9:00 a.m. – 1:00 p.m.	Southwest Regional Library 16835 Sheridan Street Pembroke Pines, FL 33331 (954) 538-9996
October 24, 2003	9:00 a.m. – 1:00 p.m. (CST)	Dassin Park Community Building 320 North Kraft Avenue Panama City, FL (850) 872-3095